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For information regarding services located outside Bradley County, access www.tennhelp.com, or by calling the National 211 system at 1-800-635-0444 or www.uwchatt.org.

Hotlines

AIDS Hotline:

English Speaking 1-800-342-2437

Spanish Speaking 1-800-344-7432

TTY for Deaf 1-800-243-7889

<http://www.ashastd.org/>

Alcohol and Substance Abuse Hotline: 1-800-784-6776

<http://www.addictioncareoptions.com>

Anger Hotline: (423) 479-1557

Arthritis Hotline: 1-800-283-7800

Arson Hotline: (423) 728-7060

Asthma and Allergies Hotline: 1-800-727-8462

Baby Hotline: 1-800-428-2229

Cancer Hotline: 1-800-227-2345, <http://www.cancer.org>

Contact Helpline (423) 745-9111 (McMinn/Meigs)

(423) 337-3800 (Monroe)

(423) 338-0041 (Polk/Bradley)

Department of Human Services Hotlines

Families First: 800-863-6178

Child Support: 800-838-6911

TennCare, Food Stamps/Family Assistance Office: 800-669-1851

EBT Card: 888-997-9444

TTY for Deaf 1-800-243-7889

<http://www.ashastd.org/>

Family Violence Program (Domestic Violence and Sexual Assault)

Family Resource Agency

Hotline #: (423) 476-3886

Financial Problems Hotline- 1-800-388-2227

Headache Hot Line-1-800-843-2256

Health Options Hotline- 1-888-486-9355

Hearing Hot Line- 1-800-222-3277

Hearing screening done over the phone Monday – Friday, 9 AM to 5 PM

Heart Hot Line- 1-800-242-8721

H.O.P.E. Center INC. Domestic Violence Prevention

PO Box 1561

Athens, TN 37371

(423) 744 0599 or 24 hour Hotline number (423) 745 5289

Meat Safety Hotline- 1-800-535-4555

Middle Tennessee Poison Center

Hotline: 1-800-222-1222

TN Meth Task Force Hotline - 1-877-TNMETH

Safety Hotline- 1-800-621-7619

Social Security Administration National Helpline/Hotline (800)772-1213

Tennessee Adult Protective Services In-take Hotline- 1-888-277-8366

Tennessee Child Abuse and Neglect 24-hr Hotline – 1- 877-237-0004

Tennessee Department of Family Assistance- 1-866-311-4287

Tennessee State Health Insurance Assistance Program- 1-877-801-0044

TNCARE

General Hotline 1 800 669 1851

Customer Service Lines:

Blue Care: 1 800 468 9775

John Deere Health Care: 1 800 224 6601

PHP Health Care: 1 800 747 0008

TN Parent Helpline- 1-800-356-6767

Uninsured of Tennessee- 1-888-486-9355 or www.TNHealthOptions.org

Uninsured Pharmaceutical Assistance:

www.rxoutreach.com

www.NeedyMeds.com

www.pparx.org

www.rehope.com

www.xubex.com

www.TogetherRxAccess.com

www.FreeMedicineFoundation.com

www.PharmaAssist.com

Adoption Services

Bethany Christian Services

Hours of Operation: Monday-Friday: 8:00am-5:00pm

Contact: Peggy Lowe, Director

400 S Germantown Rd

Chattanooga TN 37411

Phone: (423) 622-7360

Email/Web-address: plowe@bethany.org

Services: Provides international and domestic adoption services, adoption counseling, embryo adoption services, and recruitment for children in state custody, and interim care homes for infants.

New Hope Pregnancy Care Center

Hours of Operation: Monday and Wednesday: 10:00am-5:00pm; Tuesday: 12:00pm-5:00pm;
Thursday: 12:00pm-7:00pm

4526 Mouse Creek RD, NW

Cleveland, TN 37312

Phone: (423) 479-6683

Fax: (423) 472-1529

Email/Web-address: www.newhopepcc.org

Services: All services are free and confidential. New Hope Pregnancy Care Center provides pregnancy tests, options counseling, adoption referrals and information, and abortion recovery support. Baby and maternity items are available through Earn While You Learn educational program.

New Hope Pregnancy Center East

Family Resource Center

Hours of Operation: Monday, Thursday: 10:00am-5:00pm

1075 Blythe Avenue, Suite 10

Cleveland, TN 37311

Phone: (423) 479-7960

Fax: (423) 479-7960

Email/Web-address: www.newhopepcc.org

Services: All services are free and confidential. New Hope Pregnancy Care Center provides pregnancy tests, options counseling, adoption referrals and information, and abortion recovery support. Baby and maternity items are available through Earn While You Learn educational program.

Smoky Mountain Children's Home

Foster Family Care

Contact: Don Baker, Director of Foster-Care

Phone: (865) 455 2247

Southeast Region

1463 Highland Ave.

Cleveland, TN 37311

Phone: (423) 715-6922

Fax: (423) 559-0523

Email/Web-address: judymarie7777@yahoo.com

Services: Smoky Mountain Children's Home is a non-profit faith-based provider agency of foster care services, in-home services and adoption services. The Smoky Mountain Children's Home Sevierville Campus serves as a level 2 non-constraint residential care facility. Visit our website at www.carecampusnews.cc.

Tennessee Baptist Children's Home

Hours of Operation: Monday-Thursday: 8:00am-4:30pm, Friday: 8:00am-11:30am

Contact: Carl Willis

6623 Lee Highway

Chattanooga TN 37421

Phone: (423) 892-2722

Fax: (423) 855-1304

Email/Web-address: cwillis@tbch4kids.org / www.tbch4kids.org

Services: When a family crisis prevents a child from remaining in his/her home or with other family members, TNBCH accepts children into its residential care program. Residential care for children of all ages. Adoptions services also provided. No fee for services

Youth Villages

Contact: Sabrina Hale, Jenny Prewitt, Kristen Stucker

5726 Marlin Rd

Chattanooga, TN 37411

Phone: (423) 954-8890

Fax: (423) 954-8880

Email-Web-address: sabrina.hale@youthvillages.org / youthvillages.org

Services: Provides adoption services and foster-care crisis services.

Child Care

For a complete and current listing of child care providers across the State of Tennessee, contact the Childcare resource at (423) 629-4174 or go online to the Child Care Locator at <http://tn.gov/humanserv/childcare/providers-map.htm>.

After-school Child Care

Big City University (BCU)

Hours of Operation: After school: 2:30pm-6:00pm
Contact: Isaac Oakes, Family Ministry Center Director
North Cleveland Church of God
335 11th Street NE
Cleveland, TN 37312
Phone: (423) 476-5513
On-Call Pastor: (423) 400-6536
Fax: (423) 559-1850

Services: Themed learning environments for students in the Bradley County School System. Designed to provide safe environment and enrich positive learning experiences for children that will help them develop emotionally, socially, cognitively, and physically. Through the use of fun, entertaining, interactive play, and hands-on experiments, students can relate, remember, and respond to the lessons they “experience”. Tutoring provided four days per week by college students. Kindergarten through 5th grade. No fee.

Boys and Girls Club of Cleveland

<http://www.bgca.org>

Hours of Operation: during school: 3:00pm-8:00pm, summer: 6:00am-5:30pm
Contact: Derrick Kinsey
385 3rd Street SE
Cleveland, TN 37311
Phone: (423) 472-6826
Fax: (423) 472-6826

Email/Web-address: boysandgirlsclub.info

Services: Provides youth guidance by a variety of programs to meet the interests and needs of all boys and girls. Programs provided are recreational, instructional, social interest clubs, and field trips. Membership/registration fees \$10.00 annually. Serves 6-18 years of age. Also provides summer program.

Site locations include:

Blythe Avenue Unit

Contact: Melissa Stander, Director
1035 Blythe Avenue
Cleveland, TN 37311
Phone: (423) 339-2226

Cleveland State Community College Unit

Contact: Daniel Burrell, Director
3535 Adkisson Drive
Cleveland, TN 37312
Phone: (423) 614-8761

George Johnson Teen Center

Contact: Carl Porter, Director
387 3rd St SW
Cleveland, TN 37311
Phone: (423) 472-6826

James H. Tucker Unit, Administrative Offices

Contact: Charles Sutton, Executive Director
385 3rd Street SE
Cleveland, TN 37311
Phone: (423) 559-8299

Reba M. Powers Unit

Hours of Operation: after school until 8:00pm, summer: 10:00am-5:00pm
Contact: Brian Lessig, Director
1204 Lay St.
Cleveland, TN 37311
Phone: (423) 559-8074

DHS-Child Care Licensing

Contact: Jenann Lay
950 Star Vue Dr. Suite I
Cleveland, TN 37311
Phone: (423) 478-0300 x110
Fax: (423) 559-4986
Email/Web-address: jenann.lay@tn.gov

Services: Licenses child-care providers. Monitor compliance with licensing rules. Provide technical assistance to providers.

F.U.T.U.R.E Program

Unity Center
Hours of Operation: Tuesday, Wednesday, Thursday: 10:30-6:30, Friday: 9:00-2:00
Contact: Mary Reynolds
685 Benton Pike NE
Cleveland, TN 37311
Phone: (423) 478-1661

Services: A Christian after-school program for students in elementary school that provides help and encouragement for students to succeed in school and prepare for life. Regular classes are offered that focus on development of life skills, such as cooking and healthy living. Enrichment experiences in the arts and other forms of self-expression are also an integral part of the program. Provides some summer programs.

Shiloh Baptist Church

Hours of Operation: 3:00-6:00, Summer Camp: Monday-Friday: 7:30-5:30
358 Highway 64
Ocoee, TN 37361-3624
Phone: (423) 338-4292
Fax: (423) 338 4292

Email/Web-address: secretary@shilohbaptistchurch.ws

Services: Aftercare Program for elementary school students. Will pick children up from South Polk Elementary, Benton Elementary, and Shenandoah Academy. Transportation is free. Summer camp is also available.

Signal Centers, Childcare Resource and Referral Center

Hours of Operation: Monday-Friday: 8:30am-4:30pm

Contact: Bobbie Grantham, Coordinator

2300 Bailey Ave

Chattanooga, TN 37404

Phone: (423) 629-4174, toll-free: 1(866) 296-3422

Fax: (423) 629-4653

Email/Web-address: www.signalcenters.org

Services: Serves 8 counties: Bledsoe, Bradley, Grundy, Hamilton, Marion, McMinn, Polk, and Sequatchie. This agency assists parents in finding high quality child-care and provides training, technical assistance, and a lending library for child-care providers. Works with at-risk teenage parents to provide education as well as information about early childhood development issues. Trains daycare providers on prevention of child abuse/neglect issues when dealing with families.

Signal Centers, Cleveland Children's Center

Hours of Operation: Monday-Friday: 7:30 am-5:30 pm

Contact: Monica Stone, Director

690 Old Chattanooga Pike

Cleveland, TN. 37364

Phone: (423) 614-0199

Fax: (423) 614-0133

Email/Web-address: www.signalcenters.org

Services: Children's center that serves children with disabilities, ages 6 months-3 years, and children who are typically developing, ages 6 months-5 years in inclusive classrooms. Therapies are available to children who need them, including physical therapy, occupational therapy, language therapy and feeding therapy. Monthly parent trainings are offered. Interpreter available

Cleveland Family YMCA

Hours of Operation: after-school: 3:00pm-5:45pm, summer: 7:00am-6:00pm

Contact: Sonya Key

220 Urbane Rd

Cleveland, TN 37312

Phone: (423) 476-5573

Email/Web-address: skey@YMCAchattanooga.org / rmurray@YMCAchattanooga.org

Services: Provides after-school child care to all Bradley County Elementary Schools. Fees based on income. Discount for YMCA members and educators.

Y-CAP

433 N Ocoee St.

Cleveland, TN 37311

Phone: (423) 479-4768

Services: Service of the YMCA. Provides an early intervention/prevention after-school and summer program for at-risk middle school students.

Children's Services

10th Judicial District Children's Advocacy Center

Hours of Operation: 8:00am-4:30pm

Contact: Theresa Grant

PO Box 1561

Athens, TN 37371

Phone: (423) 744-0599

Fax: (423)744-8284

Email/Web-address: grantt99@comcast.net

Services: Children's Advocacy Center, Forensic Interviews, Forensic Medical Exams, Counseling, Family Advocacy, Child Abuse Prevention Presentations, Parenting Classes. No charge necessary for service. No insurance necessary. Referrals not necessary for prevention programs. Serves: Bradley, Polk, McMinn and Monroe Counties

Audio C- Underage Drinking Prevention

Phone: (423) 479-1590 x111

Fax: (423) 479-5679

Email/Web-address: audioc.org

Services: Underage drinking prevention. Provides student-led groups for youth in the community and presentations on the dangers of underage drinking.

Behavioral Research Institute, Inc.

Hours of Operation: Monday-Friday: 9:00am-5:00pm

Contact: Dr. Tom Biller

2292 Chambliss Avenue, Suite C1

Phone: (423) 479-1590

Fax: (423) 479-5679

Email/Web-address: ebradley.net/behavioralresearchinstitute/

Services: Behavioral Research Institute is a non-profit corporation that provides child abuse prevention classes, parent stress training, anger management for adolescents and adults, parenting techniques, and general stress management techniques. Spousal abuse treatment program from court referrals. Free classes regarding substance abuse problems and internet safety are available. A state-certified domestic violence prevention program is also available with a modest fee.

Bradley County Juvenile Court Services: Refer to page 13

Campus Court Early Intervention/Prevention Program: Refer to page 13

Can-Do-Kids

Hours of Operation: Monday-Friday: 9:00am-5:00pm

Contact: Dee Cogdill

3775 Georgetown Rd. Suite I

Cleveland, TN 37312

Phone: (423) 476-7212

Fax: (423) 476-1673

Email/Web-address: candokids.ojen@gmail.com

Services: Occupational therapy for children and adolescents with a variety of diagnoses, including, but not limited to ADD/ADHD, developmental delays; dyslexia; learning disabilities; sensory integration disorder; autism; Aspergers, etc. Also provides physical therapy to children and adolescents.

Drug Court: Refer to page 15

Girl Scout Council of the Southern Appalachians

Hours of Operation: Monday 11-7; Tues 9-6; Wed-Thurs 9-5:30; Fri 9-1

Contact: Booth Kammann

1936 Dayton, Blvd, Chattanooga, TN. 37415

P.O. Box 15969, Chattanooga, TN. 37415

Phone: 423-877-2688

Fax: 423-877-5587

Email/Web-address: www.girlscoutesa.org

Services: Counties Served by the Chattanooga Service Center include: Bledsoe, Bradley, Grundy, Hamilton, Marion, McMinn, Meigs, Polk, Rhea, Sequatchie, and Van Buren and all of East TN.

Offering an informal educational programs to girls ages 5-17. The program is based on ethical and moral values and seeks to help girls reach their full potential under the guidance of caring, adult volunteers. Girls may participate in troops, interest groups or as individuals. Programs include arts, science, math and career mentoring and life skills, among others.

Signal Centers-Child Care Resource and Referral

Hours of Operation: 8:30am-4:30pm (EST)

Contact: Michelle Kelly

2300 bailey Avenue

Chattanooga, TN 37404

Phone: (423) 629-4174 Toll free-866-296-3422

Fax: (423) 624-4653

Email/Web-address: signalcenters.org

Services: Serve 8 counties: Bledsoe, Bradley, Grundy, Hamilton, Marion, McMinn, Polk and Sequatchie. This program assists parents in finding high quality child care, and the program provides technical assistance, training and lending library for child care providers. Works with at-risk teenage parents to provide education as well as information about early childhood development issues. Trains child care providers on prevention of child abuse/neglect issues when dealing with families.

Interpreter available.

Southeast Department of Children's Services

Hours of Operation: Monday-Friday: 8:00am-4:30pm

2703 Commerce Drive

Cleveland, TN 37311

Phone: (423) 479-0591, on-call: 1(877) 237-0004

Fax: (423) 478-0588

Services: Coverage area includes Bledsoe, Bradley, Franklin, Marion, McMinn, Meigs, Polk, Rhea, Sequatchie Counties. The Tennessee Department of Children's Services, in cooperation with families, local communities, juvenile courts, and schools will provide timely, appropriate, and cost-effective services for children in state custody and at-risk of custody, so these children can strive to reach their full potential as productive, competent, and healthy adults. Services for children birth to 18 years of age include: Adoption and Foster Parent Services (1-877-DCS-KIDS or 1-877-327-5437)

Child Protective Services, Central Intake, for child abuse or neglect reporting (1-877-237-0004).

Foster Care, Treatment Facilities for children in custody, Juvenile Justice, PATH (Parents as Tender Healers) classes, Relative Caregiver Programs, post-custody and independent living program information.

Tennessee Commission on Children and Youth

Contact: Kathy Daniels
540 McCallie Ave, Suite 643
Chattanooga, TN

Phone: (423) 634-6210

Fax: (423) 634-3094

Email/Web-address: kathy.daniels@state.tn.us / www.tennessee.gov/tccy

Services: TCCY is an independent state agency that advocates for improvement in the quality of life for children and families. TCCY gathers and disseminates information concerning: State Kids Count Data; National Kids Count; Compilation of Laws. Staffs regional council, as in the Southeast Council on Children and Youth.

Clothing Services

Big Springs Baptist Church

Hours of Operation: Tuesday: 9:00am-11:00am for clothing service.

Food service is offered the last Tuesday of every month.

1425 Hardwick Street
Cleveland, TN 37311
Phone: (423) 472-1101

The Caring Place

Hours of Operation: Tuesday-Friday: 10:00am-12:00pm, Tuesday: 6:00pm-8:00pm

130 Wildwood Ave SE
P.O. Box 5334
Cleveland, TN 37320-5334
Phone: (423) 472-4414

Email/Web-address: www.thecaringplaceonline.org

Services: Distributes non-perishable food and ready-to-wear clothing to the disadvantaged in Bradley County. Also provides professional social work services at no cost to the consumer. Applicants must present: 1) proof of income, 2) proof of address, 3) picture ID, and 4) social security cards, for each family member to determine eligibility.

Cedar Ridge Seventh-Day Adventist Women's Ministry

Contact: Trish or Lin

8408 Highway 60
Georgetown, TN 37336
Phone: (423) 961-2312

Email/Web-address: cheerfulgiver1@hotmail.com

Services: Seventh-Day Adventist Ministry program wanting to donate to children in need (foster-care, etc.) in the Bradley County area. Items such as clothing, blankets, school supplies, etc. can be donated in small quantities.

Church of the Harvest

Hours of Operation: Wednesday: 6:30pm-7:00pm

3900 Adkisson Dr.
Cleveland, TN 37312
Phone: (423) 479-4918

Services: Provides a food and clothing closet.

Faith Memorial Church

Hours of Operation: Clothing program-Thursday: 9:00am-10:00am

Food program-Monday-Friday: 8:00am-10:00am

910 17th Street NW
Cleveland, TN 37311
Phone: (423) 476-6281

Services: A clothing program is available for children only. Individuals coming to participate need to bring their social security cards with them.

Goodwill Thrift Store

Hours of Operation: Monday-Saturday: 9:00 am–8:00pm, Sunday: 12:00pm–6:00pm

220 Grove Avenue, NW

Cleveland, TN 37311

Phone: (423) 479-7634

Services: Donated clothing, shoes, household items, etc., repaired and refurbished if needed, at reduced, very reasonable prices. Also provides applications for free medical equipment for those with no insurance, or not enough insurance to cover the cost.

Habitat for Humanity Home Store

Hours of Operation: Tuesday-Friday: 9:00am-5:00pm, Saturday: 10:00am-2:00pm

140 Edwards Street

Cleveland, TN 37311

Phone: (423) 473-4610

Services: The Habitat Home Store is a resale store for "gently used" as well as some new material available through donations by individuals and local businesses. Since we do not purchase any merchandise, the Home Store can sell these items at a greatly reduced price (typically 20% - 70%) of the items retail prices. This is a great benefit for those in need of items at reduced prices. The Habitat Home Store exists as a division of Habitat for Humanity of Cleveland. Proceeds from our sales go directly to support the affiliate in its mission to eliminate substandard housing in our community.

Mt. Olive Ministries

Hours of Operation: Monday-Friday: by request

3522 Harrison Pike

Cleveland, TN 37311

Phone: (423) 479-3381

Services: Provides a food and clothing closet by request.

Salvation Army Thrift Store

1701 S. Lee Highway

Cleveland, TN 37311

Phone: 479-2459

Services: Provides used household items and clothing at a reasonable, low price for the needy. Some furniture and emergency assistance available.

Court Related Services

Bradley County Juvenile Court

1620 Johnson Blvd. Cleveland, 37311

Phone: (423)728-7033

Fax: (423) 479-0447

Services: Juvenile probation services, Case management, Drug and Alcohol education (J.A.D.E), EUDL program, Parenting classes, Community service, supervised visitation, Alternative middle school, Juvenile detention center, Truancy and Juvenile court.

Bradley County Justice Center

Contact: Tim Gobble, Sheriff

2290 Blythe Ave. SE

Cleveland, TN 37311

Phone: Main line-(423) 728-7300, Jail-(423) 728-7366, Court Services-(423) 728-7393,
Warrants/Civil Process-(423) 728-7090

Bradley County Misdemeanor Probation Services for Adults

P.O. Box 1167

Cleveland, TN 37364-1167

Phone: (423) 728-7121

Campus Court Early Intervention/Prevention Program

1620 Johnson Boulevard

Cleveland, TN 37311

Phone: (423) 728-7033

Fax: (423) 479-0447

Services: Provides early intervention services designed to reduce the number of children that become involved in the Juvenile Justice System.

Chancery Court

155 N Ocoee St.

Cleveland, TN 37311

Phone: (423) 728-7205

Services: Court of equity; contracts and real estate disputes, workman's compensation, some divorce and adoption (name changes), guardianships, conservatorship, probate of wills and estates. Also collects delinquent taxes.

Child Support of Tennessee

285 Church Street, NE

Cleveland, TN 37311

Phone: (423) 479-8144

Fax: (423) 559-0266

Services: Provide court assistance in securing child support.

Circuit Court-Civil Division

155 N Ocoee St.

Cleveland, TN 37311

Phone: (423) 728-7214

Services: Hears mostly divorce cases; workman's comp settlements, adoptions, name changes, malpractice, sexual discrimination, condemnation.

Cleveland Police Department

Contact: Wes Snyder, Chief of Police

100 Church St. NE

Cleveland, TN 37311

Phone: (423) 476-7511

Community Corrections

160 North Ocoee St.

Cleveland, TN 37311

Phone: (423) 478-2030

County Clerks Office, Bradley County

Monday-Thursday 8:30AM-4:30PM; Friday 8:30AM - 5:00PM

155 N. Ocoee St.

PO Box 46

Cleveland, TN 37364

Phone: (423) 728-7226

Email/Web-address: www.bradleyco.net

Services: The county clerk offers numerous services including but not limited to vehicle licenses, marriages and business licenses as well as notary applications and vehicle titling.

DNA Diagnostics Center

Phone: 1-800-363-1855

Services: Conclusive, legal results within 5 days, payment plans available 0% interest, no doctor or court order required, all samples tested twice to ensure 100% accuracy. \$420 for testing. \$100 Deposit to begin Testing; flexible payment options. Spanish Phone Line: 1(800)-833-0731

District Attorney's Office

P.O. Box 1351

Suntrust Bank Bldg.

93 Ocoee Street, 2nd Fl

Cleveland, TN 37364-1351

Phone: (423) 472-2179

Fax: (423) 479-4434

Services: The District Attorney General and his or her staff prosecute all criminal cases on behalf of the citizens of the State of Tennessee. This office serves Bradley, McMinn, Monroe, and Polk.

Drug Court

Hours of Operation: 8:30 am – 4:30 pm

Contact: Billy Smith

Phone: (423) 728-7081

Fax: (423) 476-0538

Services: Diversion program for up to 30 adolescents from Juvenile court where alcohol and drugs are issues of primary concern.

Legal Aid of East Tennessee

Hours: Monday-Friday: 8:30am-5:00pm. Closed for lunch 12:00 pm -1:00 pm.

85 Central Avenue, NW

Cleveland, TN 37311

Phone: (423) 479-8577 or 1-800-445-3219

Services: Free legal assistance to low-income persons and eligible senior citizens. Legal Aid does not handle criminal matters.

Physician Services of Cleveland PC

2650 Executive Park Northwest

Cleveland, TN 37312-2746

Phone: (423) 479-9679

Services: Provides drug and alcohol testing and detection services, and paternity tests and services

Public Defender's Office**State of Tennessee 10th Judicial District**

Hours of Operation: Monday-Friday: 9:00am-5:00pm

PO Box 1453

Cleveland, TN 37320-1453

(53A Central Avenue, Cleveland, TN)

Phone: (423) 478-0348 or (423) 746-5418 (McMinn County)

Services: Serves as the court appointed legal representative for indigent defendants involved in criminal cases in Bradley, McMinn, Monroe, and Polk Counties.

Sessions Court-Criminal (Justice Center)

2250 Blythe Ave. SE

Cleveland, TN 37311

Phone: (423) 728-7048

Services: Sessions Criminal Court hears traffic citations and misdemeanor criminal acts.

University of Tennessee Extension-Polk County

Contact: Donna Calhoun

6042 Highway 411 N

PO Box 189

Phone: (423) 338-4503

Fax: (423) 338-4502

Email/Web-address: dcalhou1@utk.edu / <http://polk.tennessee.edu>

Services: UT Extension agency provides educational programs for divorcing parents with minor children as well as court ordered parenting seminars.

Sessions Court-Civil (Courthouse)

155 N Ocoee St.

Cleveland, TN 37311

Phone: (423) 728-7268

Services: Sessions Court-Civil hears orders of protection, child custody, child support payments, modification of child support, civil suits up to \$25,000, detainer warrants, eviction notices, action to recover, writ of possessions, garnishments.

State of Tennessee Probation and Parole (Adult)

950 Star Vue Dr. SW
Cleveland, TN 37312
Phone: (423) 478-0317

Disability Services

Boehm Birth Defects Center

Erlanger Health System

Hours of Operation: Monday-Friday: 8:00am-4:00pm

Contact: Sharee Stroker

975 East 3rd Street

Chattanooga, TN 37403

Phone: (423) 778-2222

Fax: (423) 778-6191

Email/Web-address: <http://www.boehmbdc.com>

Services: Offers medical care, financial assistance, and social support to individuals who are born with a congenital birth defect of the central nervous system.

Bradley-Cleveland Community Services Agency

155 6th Street; P.O. Box 3297

Cleveland, TN 37311

Phone: (423) 479-4111

Fax: (423) 479-4133

Services: Bradley-Cleveland Community Services Agency is a non-profit organization servicing Cleveland and Bradley County. It develops and administers programs for and with the low-income people, coordinates its efforts with other agencies concerned with poverty, involves low-income people in the planning and conduct of the agency and serves as an advocate for low-income families. Services offered include:

Home Delivered Meals – Home delivered noonday meals for disabled adults 60 and older. Contact Pamela Yarber at 479-4111, Monday – Friday 8:00 a.m. to 4:30 p.m.

Congregate Meals – Lunch, arts and crafts, recreation, music, devotion, activities, exercise, shopping, and trips for those 60 years old and older at these sites:

Senior Activity Center –559-2171 Monday – Friday 8:00 a.m. to 4:30 p.m.

Walker Street Nutrition –476-1598 Monday – Friday 8:00 a.m. to 1:00 p.m.

Charleston Senior Center –336-2145 Monday – Friday 8:00 a.m. to 1:00 p.m.

Bradley/Cleveland Services, Inc.

Hours of Operation: Monday-Friday: 8:00am-5:00pm

764 Old Chattanooga Pike, SW

Cleveland, TN 37311

Phone: (423) 472-5268

Fax: (423) 479-1492

Services: Bradley/Cleveland Services offers residential, day, and employment activities to people who are mentally handicapped.

County Clerks Office, Bradley County

155 N. Ocoee St. PO Box 46

Cleveland, TN 37364

Phone: (423) 728-7226

Email/Web-address: www.state.tn.us/safety/licen32.html

Services: Provides Disability Parking Placard. Application must be completed by physician and is available on the TN, Dept of Safety website listed above. You must be a Tennessee resident, drivers or passengers confined to a wheelchair, able to walk only with difficulty or uncertainty or with vision of not more than 20/200 with corrective lenses. MON-FRI. 8:30AM-4:30PM; FRI 8:30AM - 5:00PM

Bradley Respite Partnership

Partnership for Families, Children, and Adults

Phone: (423) 755-2830

Services: Designed to strengthen caregivers' coping skills and diminish stress by providing respite services that allow the caregiver to spend time outside of the home of their loved one. A professional Homemaker will provide two hours of direct care each week, in addition to monthly one-on-one sessions with the caregiver to address caregiver stress, program quality, and additional needs of the caregiver. Services are very affordable and are set on a "sliding scale" based on income.

Children's Special Services/Bradley County Health Department

Hours of Operation: Monday-Friday: 7:30am-4:30pm

Contact: Alicia Langford

201 Dooley Street, SE

Cleveland, TN 37311-6220

Phone: (423) 728-7020

Fax (423) 479-6130

Services: Offers a care coordination for children with certain diagnosis/special needs from birth to 21.

Disability Solutions

Hours of Operation: Monday-Friday: 9:00am-5:00pm

Contact: Janice M. Cruden

3505 Adkisson Dr. Suite 211

Cleveland, TN 37312

Phone: (423) 473-6720

Fax: (423) 473-6729

Email/Web-address: disabilitysolutions@cbbi.net

Services: Provides disability benefits for those who have been turned down by Social Security. Works with a variety of people. Eligibility is determined on an individual basis.

Signal Centers – Assistive Technology Center

Hours of Operation: 8:30am-4:30pm

Contact: Molly Littleton, Director

109 North Germantown Road

Chattanooga, TN 37411

Phone: (423) 698-8528

Fax: (423) 624-1365

Email/Web-address: signalcenters.org

Services: To promote the incorporation of technology in the lives of people with disabilities. We conduct demonstrations and assessment to determine how technology can best be used to empower an individual with a disability. Evaluation includes technology for people with physical disabilities, learning disabilities, deaf and hard of hearing, low vision, blindness, reading and communication disabilities.

Signal Centers Child Development Center

690 Old Chattanooga Pike

Cleveland, TN 37364

Contact: Monica Crandall Stone, Children's Program Coordinator
Phone: (423)614-0199 Cleveland; (423)745-4673 Athens
Fax: (423) 614-0133

Services: Signal Centers provides quality childcare to children aged 1 to 5 years. Signal Centers provides low student to caregiver ratios, meals, developmentally appropriate curriculum, and parent training. All staff are highly trained and have CPR/First Aid certification. We accept childcare certificates.

Siskin Children's Institute

Hours of Operation: Mon-Fri: 7:30am-5:30pm

Contact: Sally Brown

1101 Carter Street

Chattanooga, TN 37402

Phone: (423) 648-1700

Fax (423) 648-1739

Email/Web-address: siskin.mail@siskin.org / siskin.org

Services: Siskin provides a quality pre-school education program to children (ages birth-3 years) with and without special needs and disabilities. Also share disability information with families, college students, and professionals. The center offers a free lending library, family support, and workshops. Not cost necessary, no insurance needed.

Social Security Administration

Hours of Operation: 8:30am-3:30pm

529 Inman Street W

Cleveland, TN 37311

Phone: (423) 339-0519, toll-free: (800) 772-1213, National Helpline: 800-772-1213

Services: Provides SS Disability, SS Disability Insurance (SSDI) pays benefits if individual has worked long enough and paid SS taxes, Supplemental Security Income (SSI) pays benefits based on financial need. Application takes 90 to 120 days to process. For eligibility, a disability must be considered total and expected to last one year or longer. Required Documents: SS Card, Birth Certificate, Picture ID, Med-Psych Records, Proof of Income, Proof of Residence, Employment History.

Southeast Tennessee Human Resource Agency Payee Program

P.O. Box 847

Dunlap, TN 37327

Phone: (888) 395-5340

Services: Provides financial management for recipients of social security checks, including SSI and disability.

Tennessee Rehabilitation Center at Cleveland

Contact: Delwyn Smith, Manager

3069 Overlook Drive, NE

Cleveland, TN 37312

Phone: (423) 478-0332

Fax: (423) 559-3158

Email/Web-address: delwyn.smith@state.tn.us

Services: Tennessee Rehabilitation Center at Cleveland is a vocational training center operating under Tennessee's Department of Human Services, Division of Rehabilitation Services. Provides vocational evaluations, work adjustment training, employment readiness training, and job placement services to vocational rehabilitation clients.

Tennessee Early Intervention Office (TEIS)

Hours of Operation: Monday-Friday: 8:00am-4:30pm

Contact: Pam France

1501 Riverside Dr.

Chattanooga 37406

Phone: (423) 624-6344 x1022, (423) 634-7115

Fax: (423) 697-4920

Email/Web-address: pam.france@state.tn.us

Services: Provides service coordination, eligibility evaluation, family training, special instruction, and individual family service plan development for families with infants and toddlers with special needs. Free, state-wide, home-based program for families of young children with developmental delays from age birth to 3 years. No cost necessary, no insurance needed.

TIPS (Tennessee Infant Parent Services)

Hours of Operation: Monday-Friday: 8:00am-4:30pm

Contact: Pam France

1501 Riverside Dr.

Chattanooga, TN

Phone: (423) 624-6344 x1022

Fax: (423) 634-6006

Email/Web-address: pam.france@state.tn.us

Services: Free, state-wide, home-based program for families of young children with developmental delays from age birth to 3 years. Child must have a 25% delay in two or more areas, a 40% delay in one area, or have a diagnosed condition that may impact future learning.

Tri-State Therapeutic Riding

Contact: LeAnne Smiley

PO Box 1371

Cleveland, TN 37364

Phone: (423) 339-2517

Fax: (423) 476-9310

Email/Web-address: info@rainbowriders.org

Services: Non-profit organization that provides therapeutic horseback riding for individuals who are challenged physically, mentally, or emotionally.

Domestic Violence

***See also Health Services – General Counseling services page 55**

Behavioral Research Institute, Inc. – refer to page 9

Family Violence Program (Domestic Violence and Sexual Assault)

Family Resource Agency

3680 Michigan Avenue, NE

Cleveland, TN 37323

Contact: Angie Faulkner, Program Director

Hotline #: (423) 476-3886

Business #: (423) 479-9339 - 8:00am to 5:00pm

Fax #: (423) 472-4823

Services: A dual issue program serving victims of domestic violence and survivors of rape-sexual assault from Bradley and Polk Counties who are 18 years of age and older. Services include: 24 hour hotline, confidential shelter (Harbor Safe House), individual crisis counseling for domestic violence and rape/sexual assault, support groups, rape/sexual assault services, legal advocacy, local transportation for women in shelter, community education, and follow-up services. No fees for services. Community Support Group meets every Monday from 6:30 to 7:30. Child care is provided for children up to age 12.

Harbor Safe House

Address is confidential

Phone: (423) 476-3886

Services: Emergency shelter for women & children (2 to 4 weeks), food, transportation, support groups, individual counseling for domestic violence and rape/sexual assault.

The Health, Opportunity, Protection, Encouragement Center (H.O.P.E. Center)

Hours of Operation: 8:00am-4:30pm

Contact: Theresa Grant

P. O. Box 1561

Athens, TN 37371

Hotline #: (423) 745-5289

Business #: (423) 744-0599

Fax # (423) 744-8284

Services: Serves Victims of Domestic Violence and Sexual Assault. Includes a 24 Hour Hotline, Confidential Shelter, Counseling/Advocacy, Children's Counseling, Non-residential Support Group, Rape and Sexual Assault Services, Legal Services/Advocacy, Emergency Local Transportation, Age Limit for Male Children - 17. No fee for services.

Partnership for Family, Children and Adults

Family Violence Services

Hours of Operation: Office hours: 8:30am-5:00pm

Contact: Rosemary Miller

P. O. Box 6234

Chattanooga, TN 37401

Hotline #: (423) 755-2700

Business #: (423) 755-2891

Fax: (423) 755-2778

Email/Web-address: rmiller@partnershipfca.com

Services: Serves individuals in crisis. Includes a 24 Hour Hotline, Confidential Shelter (60 to 90 day stay), Counseling/Advocacy, Children's Counseling, Support Groups, Rape and Sexual Assault Services, Forensic exams, Legal Advocacy, Emergency Local Transportation. Age Limit for male children - 12. No fee for services.

Rhea County Domestic Violence Prevention

Contact: Rita McNaught

375 Church Street

Dayton, TN. 37321

Phone: (423) 775-4514

Serenity Shelter

A ministry of Knox Area Rescue Mission

418 N Broadway

Knoxville TN 37917

Phone: 865-673-6551

Fax: (865) 673 6556

Email/Web-address: www.karm.org

Educational Services –General

Bradley County Adult Education

Hours of Operation: Monday-Thursday: 8:30am-8:30pm, Friday: 8:30am-12:30pm

Contact: Zoe Renfro, Robin Parris, or Charlotte Samples

1450 Strawberry Lane Annex

Cleveland, TN 37311

Phone: (423) 473-8473

Fax: (423) 473-8483

Email/Web-address: <http://cls.coe.utk.edu/abc/bradley>

Services: Provides morning and evening preparation classes for persons wishing to earn a GED. Also provides morning and evening classes of English for Speakers of other Languages (ESOL).

Bradley County Schools Coordinated School Health

Hours of Operation: Monday-Friday: 8:00am-4:30pm

Contact: Andrea Lockerby MS RD LDN, Director

800 S Lee Highway

Cleveland, TN 37311

Phone: (423) 476-0620

Fax: (423) 476-0485

Email/Web-address: alockerby@bradleyschools.org <http://schoolhealth.bradleyschools.org>

Services: Coordinated School Health is a system that links health with education through eight components: health education, healthy school environment, nutrition, health services, physical education, community involvement, psychological and counseling services, and staff wellness.

Cleveland Public Library

Hours of Operation: Monday-Thursday: 9:00am-9:00pm, Friday-Saturday: 9:00am-6:00pm,
Sunday: 1:00pm-5:00pm

795 Church St.

Cleveland, TN 37311

Phone: (423) 472-2163

Services: Provides computer lessons (no fee), media and book check-out, Children's Program (Summer Reading), Pre-School story time, Lap Sits infant program. Public fax is provided for a small fee. Also provides a Teen Advisory Group (young adult), Reference Service, and a History Branch. Computers are available for use.

History Branch

Hours of Operation: Monday: 9:00am-12:00pm; Tuesday-Wednesday: 9:00am-12:00pm and 1:00pm
to 5:00pm; Thursday: 1:00pm-8:00pm; Friday-Saturday: 9:00am-2:00pm;

Sunday: 1:00pm-5:00pm

833 North Ocoee St.

Cleveland, TN 37311

Phone: (423) 479-8367

Services: Provides services to obtain genealogy and history research.

English for Speakers of Other Languages

Contact: Robin Parris or Charlotte Samples

REACH Adult Education Center

1450 Strawberry Lane Annex

Cleveland, TN 37311

Phone: (423) 473-8473

Fax: (423) 473-8483

Email/Web-address: www.bradleyschools.org/AdultEd.

Services: Provides English classes for people who need to learn to speak and read English. Classes are offered either mornings or evenings to accommodate work schedules. All classes meet twice per week.

Helping Paws

Hours of Operation: Monday-Friday: 8:00am-5:00pm

Contact: Amy Hicks, Ed.S, Larry, and Daryl

P.O. Box 4725

Cleveland, TN 37320

Phone: (423) 595-5698

Fax: (423) 476-3699

Email/Web-address: ilove.ydogs@charter.net / helpingpawshealinghearts.com

Services: Program utilizes therapy dogs. Helping Paws' mission is to enrich the lives of children by providing unconditional love while providing educational and social programming. Programs include character education, anger management, bullying prevention, social skills, self-esteem, drug awareness, and life skills. Available in elementary schools, after-school programs, Head Start, and other groups. Classroom and large group presentations available, as well as smaller group and individual presentations. Use caution for those with pet allergies.

Learning Center for Adults and Families, Inc.

Contact: Terri Williams

833 N Ocoee St.

Cleveland, TN 37311

Phone: (423) 478-1117

Fax: (423) 478-1153

Email/Web-address: twilliams@learningcenter.ws / www.learningcenter.ws

Service: Helps adult and families improve literacy skills. Learning Center for Adults and Families, Inc., is a private non-profit literacy organization funded by United Way of Bradley County. Provides one-on-one tutoring, study groups, and media instruction for those who wish to improve their reading, math, or life coping skills. Trains volunteers to assist clients. Services are free of charge, and materials and assessments are provided to clients.

REACH Adult High School

Hours of Operation: Monday-Thursday: 8:00am-8:00pm

Contact: Zoe Renfro

1450 Strawberry Lane Annex

Cleveland, TN 37311

Phone: (423) 473-8473

Fax: (423) 473-8483

Email/Web-address: reach@bradleyschools.org

Services: Provides adults who have dropped out of high school a few credits short of graduation the opportunity to complete their graduation requirements, and earn a regular high school diploma.

Tennessee Early Intervention System (TEIS) – refer to page 21

The Santa Project

Hours of Operation: Monday-Friday: 8:00am-5:00pm

Contact: Pete Vanderpool

P.O. Box 5981

Cleveland, TN 37320

Phone: (423) 614-3379

Email/Web-address: santa@thesantaproject.org / www.thesantaproject.org

Services: The Santa Project is a non-profit organization that has designed an educational and entertaining child safety program which teaches children to recognize situations that threaten their personal safety, thereby making them “aware, but not afraid” of their surroundings. The program is approved and sanctioned by local law enforcement agencies, Head Start, and educational institutions. Classes are taught to groups of children in a variety of settings.

UT Extension-Bradley

Contact: Kaye M. Smith

95 Church St SE

Cleveland, TN 37311

Phone: (423) 728-7001

Fax: (423) 339-0729

Email/Web-address: ksmith10@utk.edu

Services: Provides out of school educational programs for youth and adults, including 4-H. This agency provides services to farmers, families, processors, youth community leaders, handlers, consumers, and others who may benefit from Agricultural/Family and Consumer Science Research..

Educational Services - Head Start

Family Resource Agency Head Start

Hours of Operation: 8:00am-5:00pm

3680 Michigan Avenue NE

Cleveland, TN 37323

Phone: (423) 479-4210

Fax: (423) 472-4823

Services: Offers Head Start/Pre-K services for families with children ages 3 and 4 years of age in Bradley County and Cleveland City as well as Head Start for Meigs, McMinn, and Polk counties. Work with children with disabilities, providing services through referrals.

Education Services - Alternative Schools

Bachman Academy

Hours of Operation: Monday-Friday: 8:00am-4:30pm

Contact: Mark Frizzell, Asst. Head Master

414 Brymer Creek Road

McDonald, TN 37353

Phone: (423) 479-4523

Fax: (423) 472-2718

Email/Web-address: <http://www.bachmanacademy.org/>

Services: A boarding and day school that serves ages 11-20. Provides residential treatment facility and school for boys and girls with ADD, ADHD, as well as other learning and behavioral difficulties.

Goal Academy

Principal: Zoe Renfro
209 Sunset Drive
Cleveland, TN 37312
Phone: (423) 476-0699
Fax: (423) 478-8829

Services: An alternative school for students who reside in Bradley County School district who have been suspended or expelled from regular school and are at risk academically. Students are allowed to attend this school until performance has improved for six months and then allowed to return to regular school. Students must be suspended from regular school before applying for enrollment.
Grades: Sixth through twelfth.

Teen Learning Center

Principal: Cliff Eason
350 Central Ave NW
Cleveland, TN 37311
Phone: (423) 339-0902
Fax: 423-559-9477

Grades: Sixth through twelfth

Services: An alternative school for students who have been suspended or expelled from regular school at Cleveland High School or Cleveland Middle School and are at risk academically.

Educational Services - Bradley County Schools**Bradley County Schools Administrative Offices and Board of Education**

Director: Johnny McDaniel, Director of Schools
800 South Lee Highway
Cleveland, TN 37311
Phone: (423) 476-0620
Fax: (423) 476-0485

Black Fox Elementary School

Principal: Kim Fisher
3119 Varnell Road SW
Cleveland, TN 37311
Phone: (423) 478-8800
Fax: (423) 478-8850

Blue Springs Elementary School

Principal: Deb Bailey
4832 Blue Springs Road
Cleveland, TN 37311
Phone: (423) 478-8801
Fax: (423) 478-8851

Bradley Central High School

Principal: Todd Shoemaker
1000 South Lee Highway
Cleveland, TN 37311
Phone: (423) 476-0650
Fax: (423) 476-0613

Grades: 9th through 12th

Charleston Elementary School

Principal: Jodie Grannen
PO Box 435
Charleston, TN 37310
Phone: (423) 336-2232
Fax: (423) 336-3692

Hopewell Elementary School

Principal: Tim Riggs
5350 Freewill Road NW
Cleveland, TN 37312
Phone: (423) 478-8802
Fax: (423) 478-8804

Lake Forest Middle School

Principal: Ritchie Stevenson
610 Kile Lake Road SE
Cleveland, TN 37323
Phone: (423) 478-8821
Fax: (423) 478-8832
Grades: 6th through 8th

Michigan Avenue Elementary School

Principal: Sheena Newman
188 Michigan Avenue School Road
Cleveland, TN 37323
Phone: (423) 478-8807
Fax: (423) 478-8856

North Lee Elementary School

Principal: Nat Akiona
205 Sequoia Road
Cleveland, TN 37312
Phone: (423) 478-8809
Fax: (423) 478-8811

Oak Grove Elementary School

Principal: Ted Bryson
400 Durkee Road
Cleveland, TN 37323
Phone: (423) 478-8812
Fax: (423) 478-8866

Ocoee Middle School

Principal: Ron Spangler
2250 North Ocoee Street
Cleveland, TN 37311
Phone: (423) 476-0630
Fax: (423) 476-0588

Grades: 6th through 8th

Prospect Elementary School

Principal: Steve Montgomery
2450 Prospect School Road
Cleveland, TN 37312
Phone: (423) 478-8814
Fax: (423) 478-8815

Taylor Elementary School

Principal: Sherry Shroyer
5265 Bates Pike
Cleveland, TN 37323
Phone: (423) 478-8817
Fax: (423) 478-8853

Valley View Elementary School

Principal: Sherry Ledford
5607 Springplace Road
Cleveland, TN 37323
Phone: (423) 478-8825
Fax: (423) 478-8826

Walker Valley High School

Principal: Danny Coggin
750 Lauderdale Memorial Highway NW
Cleveland, TN 37312
Phone: (423) 336-1383
Fax: (423) 336-1578
Grades: 9th through 12th

Waterville Community Elementary School

Principal: Charlene Cofer
4081 Dalton Pike SE
Cleveland, TN 37323
Phone: (423) 478-8827
Fax: (423) 478-8873

Educational Services - Cleveland City Schools

Cleveland City Schools Administrative Offices

Director: Rick Denning, Director of City Schools
4300 Mouse Creek Road, NW
Cleveland, TN 37312
(423) 472-9571

Arnold Elementary

Principal: Kellye Bender
473 8th Street NW
Cleveland, TN 37311
Phone: (423) 472-2241

Fax: (423) 472-9877
Grades K-5

Blythe-Bower Elementary

Principal: Kelly Kiser
604 20th Street SE
Cleveland, TN 37311
Phone: (423) 479-5121
Fax: (423) 472-2459
Grade K-5

Cleveland High School

Principal: Chuck Rockholt
850 Raider Drive
Cleveland, TN 37312
Phone: (423) 478-1113
Fax: (423) 559-1560
Grades: 9th through 12th

Cleveland Middle School

Principal: Jeff Elliott
3635 Georgetown Road NW
Cleveland, TN 37312
Phone: (423) 479-9641
Fax: (423) 479-9553
Grades: 6th through 8th

Donald P. Yates Primary

Principal: Carolyn Ingram
750 Mouse Creek Road NW
Cleveland, TN 37312
Phone: (423) 479-1723
Fax: (423) 472-2388
Grades K-5

Ernest L Ross Elementary School

Principal: Doug Moore
4340 Mouse Creek Road NW
Cleveland, TN 37312
Phone: (423) 479-7274
Fax: (423) 472-9763
Grades: 3rd through 5th

George R. Stuart Elementary School

Principal: Randy Stephens
802 20th Street NW
Cleveland, TN 37311
Phone: (423) 476-8246
Fax: (423) 479-5016

Mayfield Elementary School

Principal: Dee Dee Finison
501 20th St. NE
Cleveland, TN 37311
Phone: (423) 472-4541
Fax: (423) 472-2539
Grades K-5

Educational Services - Colleges/Universities**Cleveland State Community College**

3535 Adkisson Drive NW
Cleveland, TN 37312-2858
Phone: (423) 472-7141
Email/Web-address: www.clevelandstatecc.edu
Services: Education Institute for associates and some technical degrees. Other services include GED testing, financial aid for education, and counseling.

Lee University

1120 North Ocoee Street
Cleveland, TN 37320-3450
Phone: (800) 533-9930
Direct: (423) 614-8000
Email/Web-address: www.leeuniversity.edu
Services: Educational institution for bachelor's and master's degrees.

Tennessee Technology Center at Athens

Contact: Regina Turpin
1635 Vo-Tech Drive
Athens, TN 37371-0848
Phone: (423) 744-2814
Fax: (423) 744-2817
Email/Web-address: regina.turpin@ttcathens.edu
Services: Provides post-secondary, short-term (12-20 months) training programs: Collision Repair, Automotive Technology, Business Systems Technology, Computer Electronics, Industrial Electricity, Industrial Maintenance, Machine Tool Technology, Practical Nursing, Pharmacy Technician, and Welding. Financial aid is available.

Tennessee Wesleyan College

Contact: Stefanie West or Blake McCaslin
204 E. College St.
Athens, TN 37371-0040
Phone: (423) 252-1114
Fax: (423) 746-5309
Email/Web-address: swest@twcnet.edu
Services: Tennessee Wesleyan College is a four-year Liberal Arts College with both a traditional day program with over 30 majors to choose from and an accelerated evening program in Business Administration for the non-traditional student-comprised mostly of working adults.

University of Phoenix

Contact: Cristy Debaby-Blanding, Corporate Education Liaison
1208 Pointe Centre Dr.
Chattanooga, TN
Phone: (423) 499-2548
Fax: 602-399-2721
Email/Web-address: cristy.debaby@phoenix.edu

Educational Services - Private Schools**Cleveland Christian School**

Principal: Linda King
695 South Ocoee Street
Cleveland, TN 37311
Phone: (423) 476-2642

Tennessee Christian Preparatory School

Elementary Principal: Kim Strickland
MS/HS Principal: Kathy Douglas
4995 North Lee Highway
Cleveland, TN 37312
Phone: (423) 559-8939
Fax: (423) 476-4974

United Christian Academy

Principal: Ramona Kim
2200 Peerless Road NW
Cleveland, TN 37311
Phone: (423) 478-2500
Fax: (423) 479-6381

Educational Services - Tutoring**Backyard Tutoring**

Contact: Gary Riggins, Director
1120 N. Ocoee Street
Cleveland, TN 37311
Phone: (423) 614-8193

Services: Offers one-on-one academic tutoring and mentoring in the East Cleveland and J Mack Circle areas provided by Lee University students.

Big City University (BCU) – refer to page 6

F.U.T.U.R.E - refer to page 7

Lee University Tutoring Center

520 Church St.

Cleveland, TN 37311

Phone: (423) 303-5077

Services: Provides free tutoring to all elementary, middle, and high school students in the Cleveland area. Open on Monday evening during school year from 3:00-7:00.

Learning Center for Adults and Families – refer to page 25

Educational Services - Special Needs

Bradley/Cleveland Services, Inc. – refer to page 18

Children’s Special Services/Bradley County Health Department – refer to page 19

LUDIC, Lee University Developmental Inclusion Classroom

Phone: (423) 614-8190

Fax: (423) 614-8180

Services: LUDIC is a school for children with autism or developmental disabled children from ages 3 and above. Children can be referred to the program by Bradley Co, Cleveland or Polk County school systems, or there is also a private pay option.

Signal Centers-Administrative Offices – refer to page 19

Siskin Children’s Institute- refer to page 20

Emergency Services

American Red Cross, Hiwassee Chapter

Hours of Operation: Monday-Friday: 9:00am-5:00pm

Contact: Julia Wright, Executive Director-ext. 101

304 20th Street, SE PO Box 2314

Cleveland, TN 37311

Cleveland, TN 37320

Phone: (423) 472-1595

Email: Julia@hiwasseearc

After Hours Disaster on Call# 423-310-5850 (24 Hours)

After Hours Armed Forces Emergency Communications: 423-903-1222 (24 hours)

Email/Web-address: <http://www.redcross.org/>

Services: Provides services to the military and veterans and their families, disaster preparedness, relief and community education, instruction in water safety, CPR, first aid, baby-sitting, and nursing assistant. International services include language bank, hospital volunteers, youth involvement, and HIV/AIDS education. Provides immediate temporary needs for families in house fires. Offers

Bradley County Emergency Aid Program: Provides assistance to individuals and families who are experiencing an unforeseen crisis. This program includes information and referrals, rent assistance, mortgage assistance and utility assistance. Applicants must be residents of Bradley or Polk counties. Appointment is required. Call to make an appointment; absolutely NO walk-ins.

Bradley/Cleveland Community Services Agency

Hours of Operation: Monday – Friday: 8:00 am – 4:30 pm

Contact: Jacqueline Westfield

155 6th Street P.O. Box 3297

Cleveland, TN 37311

Phone: (423) 479-4111

Fax: 479-4112

Services: **Emergency Assistance Program** to elderly, handicapped, and other low income persons with their winter heating and summer cooling bills. The Home Energy Assistance is a federally funded program that provides funds to help meet utility costs of low income eligible families, those with disabilities and elderly adults. They also provide weatherization, which prevents air filtration through insulation to help reduce utility bills. Interpreter available

Bradley County Sheriff's Department

2290 Blythe Ave. SE

Cleveland, TN 37311

Phone: (423) 728-7300

Emergency: 911

Cleveland Emergency Shelter

Hours of Operation: Monday-Friday: 8:00am-4:30pm

Contact: Jamie Gregg, Coordinator

745 Wildwood Avenue

Cleveland, TN 37311

Phone: (423) 479-4111

Services: Provides emergency shelter, food, and information to those in need.

Cleveland Fire Department

Hours of Operation: Office: 7:00am-4:00pm
Contact: Donna Spatafore
555 Ocoee Street SE
Cleveland, TN 37311
Phone: (423) 476-6713
Email/Web-address: dspatafore@cityofclevelandtn.com
Emergency: 911

Cleveland Police Department

100 Church St.
Cleveland, TN 37311
Phone: (423) 476-1121
Fax: (423) 473-1032
Email: ghicks@cityofclevelandtn.com
Emergency: 911

Emergency Management Agency

Hours of Operation: 8:30 am-4:30 pm
Contact: Troy Spence, Director
1555 Guthrie Drive NW
Cleveland, TN 37311
Phone: (423) 728-7289
Fax: 472-8265
Email: tspence@bradleyco.net
Services: Provides coordination of disaster services for Cleveland and Bradley County.

Goodwill Thrift Store – refer to page 13

Partnership for Families, Children, and Adults

Hours of Operation: Mon-Thur 9 am-7 pm; Fri 9 am-12 pm
Contact: Wade Kelly
1800 McCallie Avenue
Chattanooga, TN 37404
Phone: (423)697-7130
Fax: 423-697-3812
Consumer Credit Counseling - 800-459-CCCS (2227)
Services: Provides family and individual counseling, education, and prevention services. Also provides crisis and emergency services as well as youth services for abused, neglected, and homeless youth. Specialized support services are available for adults and aged individuals.

Salvation Army – refer to page 13

Employment Services

Armed Forces Career Center

574 Paul Huff Parkway
Cleveland, TN 37312
Navy: (423) 472-7444
Army: (423) 476-7588
Air Force: (423) 476-7025
Marines: (423) 476-5996

Cleveland State Community College (Job Placement Office)

Hours of Operation: Monday-Friday: 8:00am-4:30pm
Contact: Barbara Nipper
3535 Adkisson Dr.
Cleveland, TN 37312
Phone: (423) 472-7141 ext 361 / (423) 478-6217 (Direct)
Fax: (423) 614-8724
Email/Web-address: bnipper@clevelandstatecc.edu / www.clevelandstatecc.edu
Services: Offers career assistance and placement to current students and alumni only.

Job Corps

Contact: Tamarah Daniel
Hours of Operation: Monday, Tuesday, Friday: 8:00am-5:00pm; Wednesday, Thursday: 10:00am-7:00pm
951 East Gate Loop, Building 5700, Suite 500
Chattanooga, TN 37411
Phone: (423) 894-3865
Fax: (423) 894-4906
Email/Web-address: tdaniel@CHPInternational.com / www.jobcorps.dol.gov
Services: Provides residential job training program for youth between the ages of 16 and 24. Youth may earn a high school diploma or GED along with vocational training.

Lee University

Center of Calling and Career
Hours: 8:30 am-4:30 pm
1120 N. Ocoee Street
Phone: (423) 614-8630
Web: www.leeuniversity.edu/calling-career
Services: Offers workshops on resume writing, interview skills, etc., as well as career fairs, to current students and alumni only.

Randstad

Hours of Operation: Monday-Friday: 8:00am-5:30pm
Contact: Ginger Goforth
110 Stuart Road NE
Cleveland, TN 37312
Phone: (423) 478-3942
Fax: (423) 472-3778
Email/Web-address: www.us.randstad.com

Services: Staffing company. Provides background checks, drug screens, training, testing, and evaluations. Individuals 18 and older can come to the office to apply. Must bring 2 forms of identification and have two positive work references.

Tennessee Temps

Hours of Operation: Monday-Thursday: 9:00am-4:00pm

2765 Michigan Ave NE

Cleveland, TN 37323

Phone: (423) 479-4470

Fax: (423) 559-1558

Email/Web-address: www.tennesseetemps.com

Services: Provides job placement for individuals or companies. If a minor applies, parental permission is necessary. Applicants must have a picture state ID and Social Security card or Birth certificate in order to complete application.

Unemployment Services

Claims for unemployment benefits must be submitted via telephone **1-877-813-0950** or via the web at **www.tn.gov/labor-wfd**

Tennessee Division of Rehabilitation Center

Hours of Operation: Monday-Friday: 8:00am-4:30pm

Contact: Melissa Cain

3069 Overlook Dr NE

Cleveland, TN 37312

Phone: (423) 478-0330

Fax: (423) 559-4994

Email/Web-address: www.stateofTN.gov

Services: Agency provides job training and employment assistance to working age individuals who have a physical or mental impairment which constitutes or results in a substantial impediment to employment. This can include individuals receiving SSI or SSDI benefits, based on disability, blindness, or hearing impairment.

Family Services - General

Bradley Baptist Association

Contact: Randy Bonner, Director

2707 N. Ocoee St.

Cleveland, TN 37312

Phone: (423) 476-5493

Fax: (423) 339-3782

Services: Provides referral services to Baptist church ministries in the area, home repair, and holiday assistance.

Cleveland/Bradley Chamber of Commerce

Hours: 8:30 am-5:00 pm

225 Keith St SW

PO Box 2275

Cleveland TN 37320-2275

Phone: (423) 472-6587

Fax: (423) 472-2019

Email: info@clevelandchamber.com

Department of Human Services

Hours of Operation: Monday-Friday: 8:00am-4:30pm

Contact: Christine Fontaine

950 Starvue Drive

Cleveland, TN 37311

Phone: (423) 478 0300

Fax: (423) 559 4986

Email/Web-address: william.goldston@tn.gov

Services: Provides family assistance benefits: food stamps, TennCare, Families First, and Medicare. Clients may call or come in to our office to apply. No insurance necessary.

Going Respectfully Against Addictive Behaviors (G.R.A.A.B) Coalition

Contact: Joyce Vanderpool, GRAAB Coordinator; Matthew Tolbert, Counseling

Phone: (423) 310-7468 (423) 310-5160 Counseling Appointments

Fax: (423) 476-3902

Email/Web-address: jvanderpool@sshsggrant.org or mtolbert@sshsggrant.org

Services: GRAAB is a partnership of like-minded agencies interested in preventing the start of, or assisting with recovery from, addictive behaviors including but not limited to illegal drugs, alcohol, tobacco, and prescription drugs. The coalition provides prevention, intervention, and treatment programs to the community, including confidential and affordable counseling on both an individual and group basis.

Relative Caregiver Program

Hours of Operation: Monday-Friday: 8:30am-5:00pm

Contact: Catherine Pippin

1000 Riverfront Parkway

PO Box 4757

Chattanooga, TN 37405-0757

Phone: 1(866) 735-8752

Fax: (423) 424-4225

Email/Web-address: rcp@sedev.org

Services: The Relative Caregiver Program is set up to provide support and assistance for relatives raising non-birth children; grandparents raising grandchildren, aunts/uncles raising nieces/nephews, etc. The RCP serves all counties in Tennessee. Eligibility requirements for the program include: the child must be in the primary care of the relative, must be 18 years of age or younger (unless in school), and must be related to the caregiver by blood, marriage, or adoption. The Relative Caregiver Program is primarily funded by a grant from the Department of Children's Services. It is designed to be a comprehensive system of information, referrals, and support services that will promote resource awareness and stability for families. The Southeast Tennessee Development District serves as lead administrative agency in Hamilton and the ten surrounding counties.

Signal Center Childcare Resource and Referral (CCR&R) – refer to page 8

Siskin Children's Institute – refer to page 20

United Way of Bradley County

Hours of Operation: Monday-Friday: 8:00am-5:00pm

Contact: Brenda Abel

85 Ocoee St. SE

PO Box 193

Cleveland, TN 37364

Phone: (423) 479-8576

Helpline: (423)479-2020

Fax: (423)339-1110

Email/Web-address: www.unitedwaybc.com

Services: Provides Information and referral, public awareness, and community education. Conducts annual fundraising campaign, which goes to support various local programs. Directory of community services on web site.

University of Tennessee Extension – Bradley County – refer to page 26

Family Services - Parenting Education

Behavioral Research Institute, Inc. – refer to page 9

Bradley Initiative for Church and Community

Contact: Brenda Hughes

Hours of Operation: Monday-Friday 8-5

2810 Westside Drive NW

Cleveland, TN. 37320

P.O. Box 5404

Cleveland, TN. 37320

Phone: 423-559-1112

Email/Web-address: 4bicc@bellsouth.net / www.bicc-inc.org

Services: BICC is a Christian Community development organization that endeavors to unite the efforts (individuals, churches, businesses, education, health care, civic groups, government agencies, etc) to work together for the benefit of our community. Interpreter available (Spanish)

BICC-Starfish Program

Hours of Operation: Monday-Friday 8-5

2810 Westside Drive NW

Cleveland, TN. 37320

P.O. Box 5404

Cleveland, TN. 37320

Phone: 423-559-1112

Fax: 423-559-1244

Email/Web-address: cfreeman@4bicc.net / www.bicc-inc.org

Services: Acknowledging that parents are their child's first teachers, Starfish exists to aid them in helping their child maximize his or her future success in school and life by providing quality training and tools to families with children from prenatal to Kindergarten (In-Home parenting support).

Interpreter available upon request

Health Services of UT Extension Agency

Hours of Operation: Monday-Friday: 8:00am-5:00pm

Contact: Kaye Smith

95 Church Street

Cleveland, TN. 37311

Phone: (423) 728-7001

Fax: 339-0729

Services: Tennessee Nutrition & Consumer Education Program (TNCEP). This program focuses on topics such as childhood obesity, dietary guidelines, life long healthy eating, supermarket sense, and take-up food safety. The program is offered in schools, child care centers, elderly service sites, community centers, Department of Human Services Offices, Public Housing Communities, emergency food assistance sites, and Extension Offices.

Help Us Grow Successfully (HUGS)/Bradley County Health Department

Hours of Operation: 7:30am – 4:30pm

Contact: Lynelle Callendar

201 Dooley Street SE

Cleveland, TN 37311

Phone: (423) 728-7020

Fax: (423) 479-6130

Services: A home visiting care coordination program for to pregnant and postpartum women, infants and young children with the goals of promoting a healthy pregnancy to ensure positive birth outcomes, assisting families in accessing health care and social services, enhancing family strengths, and providing individualized education.

Regional Intervention Program (RIP)

Hours of Operation: 5:30pm to 7:30pm on Tuesday and Thursday but varies

Contact: Jeanette Kinley

443 N. Ocoee Street

Cleveland, TN 37311

Phone: (423) 339-6781

Fax: (423) 728-5680

Email/Web address: dkinley@vbhcs.org

Services: Free to families with children under age 6 who have concerns about their child's program, including special needs. Teaches positive behavior management strategies. Anyone is eligible.

Signal Centers-Child Care Resource and Referral

Hours of Operation: 8:30am-4:30pm (EST)

Contact: Michelle Kelly

2300 bailey Avenue

Chattanooga, TN 37404

Phone: (423) 629-4174 Toll free-866-296-3422

Fax: (423) 624-4653

Email/Web-address: signalcenters.org

Services: Serve 8 counties: Bledsoe, Bradley, Grundy, Hamilton, Marion, McMinn, Polk and Sequatchie. This program assists parents in finding high quality child care, and the program provides technical assistance, training and lending library for child care providers. Works with at-risk teenage parents to provide education as well as information about early childhood development issues. Trains child care providers on prevention of child abuse/neglect issues when dealing with families. Interpreter available.

Tennessee Infant Parent Services (TIPS) - refer to page 21

Tennessee Early Intervention System (TEIS) – refer to page 21

University of Tennessee Extension-Polk County

Contact: Donna Calhoun

6042 Highway 411 N

PO Box 189

Phone: (423) 338-4503

Fax: (423) 338-4502

Email/Web-address: dcalhou1@utk.edu / <http://polk.tennessee.edu>

Services: UT Extension agency provides educational programs for divorcing parents with minor children as well as court ordered parenting seminars.

Family Services - Pregnancy Education Services

Help Us Grow Successfully (HUGS)/Bradley County Health Department – refer to page 40

Life Circle

Contact: Christine

2301 North Ocoee St.

Cleveland, TN 37311

Phone: (423) 339-1400

Services: Provides Childbirth Educational classes to the public. Register by calling Christine. Breast feeding support group and on-site lactation consultant also available.

New Hope Pregnancy Center –refer to page 4

New Hope Pregnancy Center East – refer to page 4

Sky Ridge Medical Center

Child birthing classes

2305 Chambliss Ave.

Cleveland, TN 37311

Phone: (423) 559-6000

Financial Services

Bradley Initiative IDA Program

Bradley Initiative for Church and Community (BICC)

Contact: Margaret Gilbert
2810 Westside Drive NW
Cleveland, TN 37320
P.O. Box 5404
Cleveland, TN. 37320
Phone: (423) 559-1112

Services: Goal of the Bradley savings Initiative IDA Program is to help participation individuals learn how to budget and save for successful asset ownership and management. Qualified participants receive dollar for dollar matching for their savings in the program and 12 weeks management classes. Interpreter Available upon request (Spanish)

Bradley Initiative for Church and Community

Contact: Brenda Hughes
Hours of Operation: Monday-Friday 8-5
2810 Westside Drive NW
Cleveland, TN. 37320
P.O. Box 5404
Cleveland, TN. 37320
Email/Web-address: 4bicc@bellsouth.net / www.bicc-inc.org

Services: BICC is a Christian Community development organization that endeavors to unite the efforts (individuals, churches, businesses, education, health care, civic groups, government agencies, etc) to work together for the benefit of our community. Interpreter available (Spanish)

Social Security Administration – refer to page 20

Southeast Women’s Business Center (SEWBC)

Contact: Ramona Daugherty
1000 Riverfront Parkway
Chattanooga, TN 37402
PO Box 4757, 37405
Phone: (423) 424-4246
Fax: (423) 267-7705
Email/Web-address: rdaugherty@sedev.org / www.sewbc.org

Services: Provides resources and counseling for clients to start and grow a business.

Food Assistance

Angel Food Ministries

155 S. Ocoee Street
Cleveland, TN 37311
Phone: (423) 479-5434

Services: Low prices for bulk frozen foods. Accepts Food Stamps, cash, or money order. Must bring a large box to pick up food. Distribution date and times vary; please contact the local church.

Big Springs Baptist Church

Hours of Operation: Clothing: Tuesday 9:00am-11:00am;
Food: Last Tuesday of every month 9:00am-11:00am

1415 Hardwick Street
Cleveland, TN 37311
Phone: (423) 479-1101

Services: To receive clothing, individuals must come to the church from 9:00am-11:00am on Tuesday. Food is given out the last Tuesday of every month.

Bradley/Cleveland Community Services Agency

Hours of Operation: Monday-Friday: 8:00am-4:30pm
Contact: Jacqueline Westfield; Dale Enos, Director
155 6th St.
P.O. Box 3297
Cleveland, TN 37311
Phone: (423) 479-4111

Emergency Food Assistance Program – Bi-monthly distribution of surplus commodities. Contact Jacqueline Westfield at (423) 479-4111 Mon-Fri, 8:00-4:30. The distribution is on the last Thursday of the month. Apply Wednesday mornings from 8:00am-12:00pm.

Summer Program – Three month program begins in June and continues through the second week of August. Provides nutritious meals to children up to age 18. Operates five days per week. Contact Jacqueline Westfield at (423) 479-4111 Mon-Fri, 8:00-4:30.

Emergency Assistance Program- Also includes an emergency assistance program- assistance to elderly, handicapped, and other low income persons with their winter heating and summer cooling bills. The Home Energy Assistance is a federally funded program that provides funds to help meet utility costs of low income eligible disabled and elderly adults. They also provide weatherization, which prevents air filtration through insulation to help reduce utility bills.

The Caring Place

Hours of Operation: Tuesday-Friday: 10:00am-12:00pm; Tuesday: 6:00pm-8:00pm
130 Wildwood Ave SE
P.O. Box 5334
Cleveland, TN 37320-5334
Phone: (423) 472-4414

Services: Non-perishable food and ready to wear clothing provided for those whose income is at or below the Federal Poverty Guidelines for their family size in Bradley County. Must bring proof of income, photo ID, proof of address, and Social Security cards for each family (if available). No fees for services. Call (423) 472-4414 to make a referral.

Central Church of Christ

Hours of Operation: Monday: 10:00am-12:00pm

200 25th Street NW

Cleveland, TN 37311

Phone: (423) 476-8941

Services: Provides canned goods. Individuals must bring their license or social security card.

Church of the Harvest

Hours of Operation: Wednesday: 6:30pm-7:00pm

3900 Adkisson Drive

Cleveland, TN 37312

Phone: (423) 479-4918

Family Worship Center

420 Third S. SW

Cleveland, TN 37311

Phone: (423) 559-2476

Services: Food on Tuesday and Thursday 10A.M. to 3P.M., need to bring Social Security cards.

Feed the People of Faith Memorial Church

Hours of Operation: Monday-Friday: 8:00am-10:00am

910 17th Street, NW

Cleveland, TN 37311

Phone: (423) 476-6281

Services: Emergency Aid providing food to the hungry in Bradley and surrounding counties. Individuals need to bring their social security cards with them.

First Baptist Church

Hours of Operation: Monday-Thursday: 9:00am-12:00pm

Contact: Carol Marr

340 Church Street

Cleveland, TN 37311

Phone: (423) 476-5526

Services: Provides groceries to families once per month.

Macedonia Baptist Church

Hours of Operation: Friday: 12:00pm-1:00pm

3119 Spring Place Road

Cleveland, TN 37323

Phone: (423) 479-1713

Services: Provides non-perishable food items every other week to families who are eligible. Participants must complete a survey.

Mt. Olive Ministries

Hours of Operation: Monday-Friday: by request

3522 Harrison Pike

Cleveland, TN 37311

Phone: (423) 479-3381

New Horizons Community Church

5105 Hwy 11
Calhoun, TN 37309
Phone: (423) 479 4643 or (423) 336 6994

New Life Community Kitchen

Hours of Operation: Hot Meal Program: 7 days per week- 10:00am-12:30pm
Food Boxes: Tuesday, Wednesday, and Thursday: 1:00pm

Contact: David Hunter
155 South Ocoee Street
Cleveland, TN 37311
Phone: (423) 479-5434 ext. 114

Services: The Community Kitchen provides a hot lunch to anyone seven days a week from 10:00am to 12:30pm. Food boxes are given out once per month at 1:00pm Tuesday, Wednesday, and Thursday. Individuals must bring their social security card of license.

Prayer Center

Contact: Casey M. Kendall
480 Central Avenue PO Box 925
Cleveland, TN 37311
Phone: (423) 478-5044
Fax: (423) 478-5044

Email/Web-address: pastormichaelobi@gmail.com / twinsister205@hotmail.com

Services: Offers Church/prayer ministry, a television show ministry program, a food bank, counseling services, and Global Day of Prayer.

Tennessee State Health Insurance Assistance Program (SHIP)

Congregate Meal Programs

Services: SEE Page 64

Valley View Baptist Church

Hours of Operation: First and Third Tuesday: 9:00am-12:00pm & 4:00pm-7:00pm
4657 Spring Place Road
Cleveland, TN 37323
Phone: (423) 472-7707

Health Information and Services - General

Amedisys Hospice

7161 Lee Hwy Suite 400
Chattanooga, TN 37421
Phone: (423) 499-0018
Fax: (423) 499-4342

Services: Provides quality end-of-life care that meets emotional, physical, and spiritual needs.

Alhambra Shrine

1000 Alhambra Dr.
Chattanooga, TN 37421
Chattanooga Office: (423)892-0223
National Hotline for Orthopedic: 1-800-668-4634
National Hotline for Burned Victims: 1-800-875-8580

Services: Helping crippled and burned children under the age of 18 with needs and services.
Referrals are made to a local Shriner member.

Alzheimer's Association

Mid-South Chapter
Hours of Operation: Monday-Friday: 8:30am-4:30pm
Contact: Amy French, Program Coordinator
7625 Hamilton Park Drive, Suite B
Chattanooga, TN 37421
Phone: (423) 265-3600
Fax: (423) 265-3611
Help-line: (800) 272-3900

Email/Web-address: www.alz.org/altn/ amy.french@alz.org

Services: Provides support, education, and assistance to people with Alzheimer's and related disorders, their families, and caregivers. Specific services include: Newsletter, Help Line, Family Assistance Program, Support Groups and Programs, Workshops, and professional care giving training.

American Cancer Society

6221 Shallowford Road. Suite 102
Chattanooga, TN 37421
Phone: (423) 267-8613
Fax: 423-855-2784

Email/Web-address: <http://www.cancer.org/>

Services: Provides referrals to related resources and possible assistance with travel and lodging expenses for treatment, wigs, bras, prosthesis, etc. The "Look Good Feel Better" program provides a licensed cosmetologist who provides make-over's, make-up tips, and other services to raise self-esteem. The "Reach to Recovery" program offers emotional support for those who have had mastectomies, and an opportunity to share with others who have had similar problems or who have breast cancer concerns. Also gives referrals to other available related resources.

American Diabetes Association-East Tennessee

211 Central Park Drive Suite 3010
Knoxville, TN 37922
Local Phone: 865-524-7868
Phone: 1(800) DIABETES (342-2383)

Fax: 865-966-0385

Web: www.diabetes.org

Services: Areas of emphasis include research, education, and advocacy program for some. Program is open to everyone. This association provides no financial assistance.

Benton Family Healthcare

Hwy 411 South

Benton, TN 37307

Phone: 338-2831

Services: Medical services, including in house labs, for those without insurance are provided on a sliding fee scale. Verification of household income needed. Medications are the client's responsibility. All TennCare plans accepted.

Birth Defects Center – refer to page 18

Bradley-Cleveland Rehab Services

555 North Ocoee Street

Cleveland, TN 37311

Phone: (423) 476-1933

Fax: (423) 559-1848

Services: Therapeutic intervention services include: stress management; family problems; anxiety, panic, and attention deficit and hyperactivity disorders. Special focus groups and employee assistance programs are offered on contact. Will coordinate with your doctor to work on chronic physical illness, such as hypertension, cardiac problems, stress pain management, and other chronic problems in which psychosocial interventions may be beneficial. Assistance is offered for children of divorced parents, step-family problems, marriage, and other family problems. Vocation Solutions include: Comprehensive Psychological evaluation, ADHD evaluation with state of the art equipment, Learning Disability evaluations, Individual and Family Therapy, Parent Training and Attention Training, and Psychiatry services are offered for court related matters. TennCare accepted.

Bradley County Health Department

Hours of Operation: Monday-Friday: 7:30am-4:30pm

201 Dooley Street, SE

Cleveland, TN 37311-6220

Phone: (423) 728-7020

Fax (423) 479-6130

Services: Primary Care services provided for adults ages 19-64 who do not have health insurance, including those who have lost TennCare coverage. Primary Care services offer limited pharmacy and basic lab services. Do not do pain control or see patients with only mental health issues. A limited drug formulary has also been established. Basic medical services are offered on a sliding fee scale based on income, with a \$5.00 minimum fee for each visit. Services provided for children immunizations, Well Child/EPSTD screens, WIC Nutrition services, Dental (under age 21), Children's Special Services. Services provided for adults-breast and cervical cancer screening, family planning services, HIV Counseling and testing and communicable disease control. Homemaker services for elderly and disabled Also distributes AIDS Information.

Bradley Pediatrics

Contact: Dr. Jennifer Bivens and Dr. Nalini Damshala

2850 Westside Drive, Suite L

Cleveland, TN 37312

Phone: (423) 614-3733

Fax (423) 614-3738

Services: Accepts TennCare Blue Care Select, PHP, and AmeriaChoice

Chattanooga CARES

Contact: Rachel Cooke, Jerry Evans, William Adams

13 Kent Street West

P. O. Box 4497

Chattanooga, TN 37405

Office: (423) 265-2273

Toll-free: 800-960-AIDS

Fax: (423) 756-1223

Email/Web-address: chattanoogacares.org

Services: Serves 11 counties: Hamilton, Bradley, Polk, Meigs, McMinn, Bledsoe, Grundy, Franklin, Sequatchie, Marion and Rhea. Offers comprehensive primary care services, case management, and education/prevention services to those affected by HIV/AIDS as well as rapid HIV testing, infections care and community education.

Cleveland Family Health Care

1420 Fritz Street SE (off Blackburn)

Cleveland, TN 37323

Phone: (423) 478-1970

Fax: 423-614-5270

Services: Medical services, including in house labs, for those without insurance are provided on a sliding fee scale. Verification of household income needed. Medications are the client's responsibility. All TennCare plans accepted.

Cleveland Pediatrics

Contact: Dr. Susan Ermer; Dr. Felicito Fernando; Dr. Wayne Kelly; Dr. Bill Murphy; Dr. Summer Ross; Miztie Perry, Nurse Practitioner; and Julie Walker, Nurse Practitioner

435 25th St NW

Cleveland, TN 37311

Phone: (423) 479-9733

All TennCare plans are accepted.

Epilepsy Foundation

One Siskin Plaza

Contact: Mickey McCamish, Ex. Director

Chattanooga, TN 37403-1306

Phone: (423) 634-1771

(866) 570-1789

Services: Provides direct service and assistance to individuals and/or families affected by seizures. Services included are intake, assessment, and coordination of services to meet individual needs (e.g. medical, psychological, employment, disability, and more). Limited emergency assistance with anti-convulsion medication and blood level testing. Educational Services are also offered in this program.

Good Samaritan Medical Clinic

Hours of Operation: Thursday: 4:45pm-6:00pm. 956 6th Street, Upper Campus

P.O. Box 3474

Cleveland, TN 37320

Services: All clients receive free medical care at the clinic. Physicians, nurses, and social workers will evaluate clients for medical and counseling needs. Clients are responsible for medications and lab tests. Clinical hours to accept patients are 4:45pm-6:00pm on Thursdays. There is a limit of accepting 20 patients.

Kidney Foundation of the Greater Chattanooga Area

1020 Dallas Road, Suite 401

Chattanooga, TN 37405

Phone: (423) 265-4397

Fax: (423) 265-4398

Email/Web-address: www.kidneyfoundation.com

Services: Aid to individuals with kidney disease consists of the following: Nutritional supplement assistance, transportation, medication, rent, utilities, food, and information.

Lifeline Personal Response and Support System (Cleveland)

2051 Hammil Suite 301

Hixson, TN 37343

Phone: (423) 495-8774

Memorial Home Health Care serving Bradley: (423) 495-8550

Services: A personal, caring connection 24 hours a day, 365 days a year. Affordable, easy-to-use personal response service just a button push away, available on the pendant or wristband, which automatically dials the Lifeline Response Center.

Lions Club Sight Program

Contact: Ed Townsend

Cleveland, TN

Phone: (423) 472-6707

Services: Glasses supplied to those in need as determined by application. Affiliated with Lions district 12-0 Eye Bank and Sight Services located at the Miller Eye Clinic at Erlanger Hospital for surgical assistance. Also sponsors seeing eye dogs.

Memorial Hospital Home Health

6227 Lee Highway

Chattanooga, TN 37421

Phone: (423) 495-8550

Services: Nursing and personal care, infusion therapy, medical equipment and oxygen, specialty care programs, medical social worker on staff to assist with Life Line and basic support services. Medicare/TennCare certified.

Nancy's House

2250 Chambliss Avenue NW

Cleveland, TN 37311

Phone: (423) 559-8592

Fax: (423) 559-8559

Email/web-address: information@nancyshouse.org

Services: An HIV/AIDS Resource Agency serving those infected or affected by HIV/AIDS in Bradley, Polk, Meigs, and McMinn Counties.

NHC HomeCare

Contact: Laura Cox

1011 West Madison Avenue

Athens, TN 37303

Phone: (423) 745-4246

Fax: (423) 744-8607

Email/Web-address: nhchcathe@south.net

Services: Home health care agency offering skilled nursing, therapy, social work and aid services to patients in their homes.

Pharmacy Home Delivery (PHD)

Hours of Operation: No calls before 8:00am or after 8:00pm

Contact: Kimberly Girbert

Acadia Villas

389 Olympic Drive

Lenoir City, TN 37771

Phone: (865) 986-8866

(865) 406-4863

Fax: (865) 988-3322

Email/Web-address: lkgirbert@aol.com

Services: We assist those that are having trouble affording their prescription medications, regardless of age or income. TennCare recipients benefit the most because of the agency's relationship with TPAL. Helps seniors on Medicare part D select, the program that is appropriate for them and their medications. Also works closely with those that have found themselves in the "Gap" or "Donut Hole" by immediately seeing if they qualify for assistance, and if not, we resort to cost-saving strategies to help them obtain their needed medications. Our services are free and our compassion is endless.

Ronald McDonald House

200 Central Avenue

Chattanooga, TN 37403

Phone: (423) 778-4300

Fax: 423-778-4350

Web: rmbchattanooga.com

Services: Offers temporary housing and meals for families of children 0-18 years of age or full-time college students receiving treatment in the Chattanooga area. Operates a day room inside Children's Hospital for patient family members in Erlanger, Siskins, or Children's Hospital. Day room is staffed by volunteers and provides showers, laundry facilities, food, and respite care.

Health Information and Services - Hospitals**Athens Regional Medical Center**

1114 West Madison Ave NW

Athens, TN 37303

Phone: (423) 745-1411

Fax: (423) 744-3303

Erlanger Health Systems

Baroness Campus

975 East 3rd Street

Chattanooga, TN 37403

Phone: (423) 778-7000

Memorial Health Care System

Main Campus
2525 de Sales Ave.
Chattanooga, TN 37404
Phone: (423) 495-2525

Memorial North Park

2051 Hamill Road
Hixon, TN 37343
Phone: (423) 495-7100

Parkridge Medical Center

2333 McCallie Ave.
Chattanooga, TN 37404
Phone: (423) 698-6061

Parkridge East

941 Spring Creek Rd
Chattanooga, TN 37412
Phone: (423) 894-7870

SkyRidge Medical Center (formerly Bradley Memorial Hospital)

2305 Chambliss Ave
Cleveland, TN 37312
Phone: (423) 559-6000
Fax: (423) 559-6697

SkyRidge Medical Center, Westside Campus (formerly Cleveland Community)

2800 Westside Dr. NW
Cleveland, TN 37312
Phone: (423) 339-4100

TC Thompson's Children's Hospital

910 Blackford Street
Chattanooga, TN 37403
Phone: (423) 778-7000
Fax: (423) 778-2096

Health Information and Services - Mental Health Services

Blue Ridge Psychiatry

940 S. Ocoee Street
Cleveland, TN. 37311
Contact: Susanne Bradford
Hours of Operation: Monday, Tuesday, Thursday and Friday 9 am - 5 pm
423-479-9581 phone
423-479-0340 fax

June Youngs, Psy.D
440 Suite 3

Cleveland, TN. 37312
Phone 479-5053
Fax: 479-5059

Fortwood Mental Health Center-Children

1028 East 3rd Street
Chattanooga, TN 37403
Phone: (423) 266-6751

Fortwood Mental Health Center-Adult

601 Cumberland St.
Chattanooga, TN. 37404

Hiwassee Mental Health Center-Behavioral Health Services

940 S. Ocoee Street
Cleveland, TN 37311
Phone: (423) 479-5454 or 1-877-567-6051(1st time appointment only)
Fax: (423) 339-3421

Services: Provides outpatient evaluation and treatment of persons with emotional problems, after-care medication for persons discharged from hospitals, community consultation and education, alcohol and drug abuse evaluation and treatment, children and youth services, geriatric services, limited, short-term inpatient services via admission to area hospital, 24-hour emergency services, psychological evaluations, and in-home individual and family counseling. Flexible funding for families: Provides services to children using several models-such as intensive home-based services (low to moderate), symptom management, education on parenting, stress management, anger control, advocacy, and counseling.

Tennessee Mental Health Consumers' Association

Contact: Karen Brasher, East Local Advocate
245 Garland Stinnett Rd
Dayton, TN 37321
Phone: (423) 775-3206
Email/Web-address: kbrasher@tmhca.tn.org

Services: Promotes recovery through education, advocacy, and peer support for all mental health consumers in Tennessee.

Tri-State Therapeutic Riding – refer to page 21

Youth Counseling Services

Hours of Operation: Monday-Friday: 10:00am-6:00pm
Contact: Aileen Beach, Rick Swistek
2150 N. Ocoee Street, Suite I
Cleveland, TN 37311
Phone: (423) 476-1933
Fax: (423) 479-1492
Email/Web-address: aileen.beach@gmail.com / richardswistek@gmail.com

Services: Provides mental health counseling to children and youth ages 4-24 and their families. Accepts all insurances, including TennCare.

Health Information and Services - Emergency Crisis Services

Pine Ridge Treatment Center

SkyRidge West Campus

Contact: Tim Tatum, Community Education, (423) 339-4351

2800 Westside Dr. NW

Cleveland, TN 37312

Phone: (423) 339-4166

Fax: (423) 339-4350

Email/Web-address: tim_tatum@chs.net

Services: Pine Ridge Treatment Center serves as an acute psychiatric stabilization unit for adults in need. Treats voluntary patients who require inpatient treatment for mental, emotional, or substance abuse issues. Also provides out-patient care upon release and includes an intensive outpatient support group for chemical dependency program.

Youth Villages

6400 Chattanooga Building

5741 Cornelison Road

Chattanooga, TN 37411

Phone: (423) 954-8890

Crisis Line: 1(866) 791-9225

Fax: (423) 954-8880

Email/Web-address: <http://www.youthvillages.org/aboutus.aspx>

Services: The Chattanooga professional staff provides home-based counseling and therapeutic foster care to children and teens in Bledsoe, Bradley, Coffee, Franklin, Grundy, Hamilton, Marion, McMinn, Meigs, Monroe, Polk, Rhea and Sequatchie counties. Youth Villages also serves East Tennessee through offices in Knoxville, Johnson City and Morristown. Youth Villages serves a population of children that have developmental and learning disabilities and assists with transitioning teens from foster care to independent living

Health Information and Services - General Counseling

Bradley/Cleveland Rehab Services – refer to page 48

Cleveland Behavioral Health (Psychiatric Help)

3555 Keith Street, Suite 102

Cleveland, TN 37311

Phone: (423) 728-2282

Fax: 728-2234

Services:

Cleveland Counseling Association

2775 Exec. Park NW

Cleveland, TN 37312

Phone: (423) 479-9652

Fax: 479-9682

Services: Offers ages 10 and up and adult counseling. Marital counseling and victim counseling also available.

First Baptist Church Counseling Ministry

Hours of Operation: Monday: 5:00pm, Wednesday: 6:00pm-9:00pm

340 Church Street

Cleveland, TN

Phone: (423) 476-5528

Services: Licensed marriage and family therapist provides free Christian counseling for issues/crisis with which families are dealing. Eligibility: No fees. Contact Barbara Coyle during FBC office hours to set up appointment.

Family Violence Program refer to page 22

Focus Psychiatric Services, Inc.

6400 Lee Hwy Suite 110

Chattanooga, TN 37421

Phone: (423) 899-5081

Fax: (423) 490-0410

Services: Offers child, teen, and adult counseling as well as marital counseling and victim counseling.

Fortwood Mental Health Center

1028 East 3rd Street

Chattanooga, TN 37403

Phone: (423) 266-6751

Fax: 423-763-4662

Health Management Services, PC.

2292 Chambliss Avenue, Suite C2

Cleveland, TN 37311

Phone: (423) 479-5672

Email/Web-address: <http://www.healthmanagementservices.ebradley.net>

Services: This is a private practice group that provides a wide array of mental health services for a fee. Services are available to individuals, families, and those with disabilities or on SSI. Agency accepts all TennCare plans.

Hiwassee Mental Health Center-Behavioral Health Services – refer to page 53

North Cleveland Church of God

335 11th St. NE

Cleveland, TN

Phone: (423) 476-5513

Fax: (423) 339-3421

Services: Grief sessions meeting at least twice a month or more. Also, other grief support is offered by various groups socially and spiritually.

Ocoee Counseling Services

Tracy Terpstra

2189 APD 40, Suite A

Cleveland, TN 37312

Phone: (423) 559-3129

Closed on Thursdays

Services: Provides family, individual, and addiction counseling for all ages. Accepts TennCare and private insurance. Individual or family needs to make appointment not referring agency.

Peerless Road Church

3301 Peerless Rd NW

Cleveland, TN 37312-3834

Phone: (423) 303-2680

Services: Counseling Ministry provided for those in the community in need of assistance. There are four certified counselors on staff, and this ministry is free of charge. Persons needing assistance must call the church and leave a name and contact number.

Play Therapy Center (Lee University)

Blythe Neighborhood Safe Haven and Resource Center

1075 Blythe Avenue

Cleveland, TN 37311

Phone: (423) 961-1822

Services: Provided by Lee University graduate students. Provides counseling through the use of child play to help children with emotional or social difficulties caused by trauma, mental illness, or developmental delays.

Prayer Center – refer to page 46

TEAM Centers Inc.

1000 East 3rd Street, Medical Tower Suite 100

Chattanooga, TN 37403

Phone: (423) 622-0500

Email/Web-address: info@teamcenters.org / www.teamcenters.org

Services: TEAM Centers helps children and adults who have handicaps, developmental challenge, or are at-risk; maximize their potential by providing diagnostic, referral and follow-up service. The family support program improves the quality of the lives of families who have a member with a

severe disability by providing funding for respite, medical equipment, and supplies, etc. that they need to reside in their natural homes.

Wellspring Counseling

Contact: Beverly Sherman

2241 North Ocoee Street

Cleveland, TN 37311

Phone: (423) 473-8555

Services: Offers Christian counseling for adult individuals, couples, and families. Private pay based on individual's ability to pay.

Health Information and Services - Substance Abuse

ACTION Counseling

Hours of Operation: Monday, Wednesday, Thursday: 8:00am-8:00pm, Tuesday: 8:00pm-5:00pm,
Friday: Closed

Contact: Linda Well, PhD, or Lisa Wiley, Director

151 Durkee Road, NE

Cleveland, TN 37311

Phone: (423) 339-2713

Fax: (423) 339-2841

Email/Web-address: actioncoun@aol.com

Services: ACTION Counseling and Consulting Center provides each individual and family served with the educational and coping skills needed to maintain a drug-free and healthy lifestyle by providing the following services: substance abuse service, individual counseling, family counseling, marriage counseling, anger management, A&D assessment/referral, DOT evaluation, intensive out-patient treatment (IOP), DUI School, and Early Intervention Program (EIP). ACTION counseling will work on a sliding scale for those clients needing counseling.

AL-ANON Family Group

Email-Web-address: <http://www.al-anon.alateen.org/>

Services: Provides an opportunity for sharing experiences of living with the problems of alcohol to gain hope and strength to maintain a healthy frame of mind and gain insight into this problem.

Meetings are held Wednesday at 7pm at SkyRidge Medical Center, (423) 559-6000. Thursday at noon at St. Therese Catholic Church, (423) 476-8123.

Alcoholics Anonymous

Meetings are held Wednesday at 7pm at SkyRidge Medical Center, (423) 559-6000 (Ocoee Room)

Email/Web-address: <http://www.alcoholics-anonymous.org/>

Services: Alcoholics Anonymous is a support group of men and women who have had a drinking problem. It is nonprofessional, self-supporting, multiracial, apolitical, and available almost everywhere. There are no age or education requirements. Membership is open to anyone who wants to do something about his or her drinking problem.

Alcoholics Anonymous-Charleston

Charleston Municipal Building

Phone: National: (865) 522-9667 or (423) 745-1042

Web: www.chattanooga-AA.com

Services: International fellowship of men and women who share their experiences, strength, and hope with others so that they may solve their common problem and help others to recover from alcoholism and achieve sobriety. Anyone who desires to stop drinking is eligible. Open meetings are held on Sundays at 6:00pm at the Charleston Municipal Building. For a complete list of AA meetings in McMinn County and the surrounding communities, call Contact Helpline of AA's Chattanooga Central Office at (423) 499-6003.

Anchor Point Foundation

Contact: Russell Coffey

Phone: 423-284-6457

Services: Christ Centered, non-profit support group for individuals and families struggling with addiction. Meetings are held each Tuesday evening at 6:30 pm at Living Work Church (former Pathway Bookstore) on 25th Street, Cleveland. Enter doors on the eastside of the building.

Council for Alcohol and Drug Abuse Services (CADAS)

207 Spears Avenue

Chattanooga, TN 37405

Phone: (423) 756-7644

Fax: (423) 756-7646

Email/Web-address: www.cadas.org

Services: CADAS Provides alcohol and drug rehab services through in-patient, out-patient, and transitional living programs. The adolescent program provides care for ages 13-18. Detox, rehab, and aftercare services are also available.

Kings Temple

Contact: Daniel Walker, Minister

1175 King Edward Avenue

Cleveland, TN 37311

Phone: (423) 544-1856

Narcotics Anonymous

Email/Web-address: <http://www.na.org>

Services: Narcotics Anonymous is a non-profit support group of men and women for whom drugs have become a major problem. They meet regularly to help each other stay clean. Sunday at 7pm at SkyRidge Hospital, (423) 559-6000.

Parkridge Valley Outpatient

2775 Executive Park Drive NW, Suite 2

Cleveland, TN 37312

Phone: (423) 472-1999

Fax: (423) 472-6667

ReStart

P.O. Box 5918

Cleveland, Tennessee 37320-5918

Phone: 423-314-2382

Email/Web-address: <http://www.restartcoaching.com>

Services: Offers coaching, counseling, education, and group support for people seeking recovery from addictions and other life-controlling problems.

Health Information and Services - In-patient Hospital (Psychiatric Services)

Lakeshore

5908 Lyons View Pike
Knoxville, TN 37919
Phone: (865) 584-1561
Fax: (865) 450-5222

Life Care Centers of Cleveland

Contact: Judy Scott, Executive Director; Kelly Hickman, Director of Admissions
3530 Keith St NW
Cleveland, TN 37312
Phone: (423) 476-3254
Fax: (423) 476-5974
Email/Web-address: www.lcca.com

Services: The well-being of each resident is the top priority. Skilled and compassionate caregivers treat each resident like a member of the family, and highly trained therapists offer individualized treatment plans for both in and out-patient rehab participants.

Moccasin Bend Mental Health Institute

100 Moccasin Bend Road
Chattanooga, TN 37405
Phone: (423) 265-2271
Fax: (423) 785-3388

Parkridge Valley

2200 Morris Hill Rd
Chattanooga, TN 37421
Phone: (423) 894-4220 or (423) 499-2339
Fax: (423) 499-1201

Pine Ridge Treatment Center – refer to page 54

Housing

Bradley/Cleveland Community Services Agency Housing Assistance Program

Hours of Operation: Monday-Friday: 8:30am-4:30pm

Contact: Demetris Ramsey

155 6th St.

P.O. Box 3297

Cleveland, TN 37311

Phone: (423) 479-4111 ext. 113

Services: The program offers low-rent income housing loans and section 8 housing.

Cleveland Housing Authority

Hours of Operation: Monday-Friday: 8:30am-4:00pm

450 Walker Street

Cleveland, TN 37311

Phone: (423) 479-8855

Services: Program offers section 8 housing. They will announce the availability for the waiting list in the Cleveland Daily Banner. Also, they offer Public Housing. You can call between the hours of 9:00am and 11:30am, or between the hours of 1:00pm and 4:00pm, Monday through Friday, to be placed on a waiting list.

Community Kitchen

Hours of Operation: Monday-Friday: 7:00am-5:00pm

PO Box 11203

727 East 11th Street

Chattanooga, TN 37401

Phone: (423) 756-4222

Habitat for Humanity

Contact: Teresa Curvin

243 Broad Street

Cleveland, TN 37311

Phone: (423) 476-6947

Fax: (423) 476-3916

Email/Web-address:

Services: Non-profit, Christian-based program that provides affordable housing for families in financial need. Volunteers help build affordable housing. Based on an ability to make low monthly payments and a willingness to participate in the program. The selection process includes examining the existing structure in which the family resides and making determinations as to the substandard nature of an existing house.

Ocoee Outreach

Hours of Operation: Monday-Thursday: 8:00am-5:00pm, Friday: 8:00am-3:00pm

Contact: Randy Bonner

1745 Normal Chapel Road

Cleveland, TN 37312

Phone: (423) 476-5493

Services: Offers home repairs for people in need. Applications can be picked up at Bradley Baptist Association, or applications can be mailed to the person upon request.

Reality House/Halfway House (Hiwassee Mental Health)

1855 Executive Park
Cleveland, TN 37312
Phone: (423) 479-0353

Services: Transitional residence for those recovering from substance abuse. Reality House/Halfway House is a program of Volunteer Behavioral Care Corporation.

Southern Housing Management

Hours of Operation: Monday-Friday: 8:00am-5:00pm
555 Broad Street, NW
Cleveland, TN 37311
Phone: (423) 476-2273

Services: Rental properties are provided based on income. Applications are taken at each property by appointment. Vacancies are filled from a waiting list. Locations of Rental Properties:

Pine Forest Apartments
3005 Henderson Avenue
Cleveland, TN 37311
(423) 479-2061

Ocoee Village
1350 2nd St.
Cleveland, TN 37311
(423) 479-3621

Spring Brook Apartments
2360 Blackburn Rd.
Cleveland, TN 37311
(423) 472-0127

Southeastern TN Development

1000 Riverfront Parkway
Chattanooga, TN 37402
Phone: (423) 424-4260
(423) 424-4265

Housing - Homeless Services

Chattanooga Room in the Inn

230 N. Highland Park Avenue

Phone: (423) 624-6144

Fax: (423) 624-6061

Services: Temporary (up to 90 days) shelter for homeless women and children with goal oriented programs and services. Have to have referral from approved individual at local community agencies.

Cleveland Emergency Shelter

Hours of Operation: 4:00pm-8:00pm, Daily

745 Wildwood Avenue

Cleveland, TN 37311

Phone: (423) 478-1458

Services: Provides emergency shelter, food, and information (including job search information) to those in temporary need of shelter.

Housing - Energy and Weatherization Services

Bradley/Cleveland Community Services Agency

155 6th St.

P.O. Box 3297

Cleveland, TN 37311

(423) 479-4111

Energy Assistance Program – Assistance to elderly, handicapped, and other low-income persons with their winter heating and summer cooling bills. Contact Jacqueline Westfield at (423) 479-4111, Mon-Fri, 8:00-4:30.

Home Energy Assistance (LIHEAP)-Federally funded program that provides funds to help meet utility costs of low-income eligible disabled and elderly adults. If qualified, payments will be made directly to the utility company or home energy provider. (615) 313-4766

Weatherization – Prevention of air infiltration through insulation measures to help reduce utility bills of low-income families. Contact Jacqueline Westfield at (423) 479-4111, Mon-Fri, 8:00-4:30.

Insurance Assistance

Southeast Community Services Agency

Hours of Operation: Monday-Friday: 8:00am-4:30pm

Contact: Cheryl Brabson

5600 Brainerd Rd., Suite B18

Chattanooga, TN 37411

Phone: (423) 893-2100

Fax: (423) 499-6081

Email/Web-address: cheryl.brabson@tncsa.org

Services: Provides outreach and application assistance for the CoverKids program in Southeast Tennessee. Also works with TennCare Transportation, East Tennessee Teen Institute, and Department of Mental Retardation Services. Services Include: (1) Coverkids insurance program (outreach and application assistance-visit www.CoverTN.gov for eligibility requirements, program open to TN residents who do not have medical insurance coverage); (2) DMRS independent support coordination (open to all individuals who are active with the Division of Mental Retardation via the Medicaid Waiver); (3) East Tennessee Teen Institute (ETII) for youth ages 12-18 within the Eastern Grand Region of Tennessee, must be alcohol, tobacco, and drug free. This program is committed to implementing peer prevention, evidence based strategies in their schools and communities to address alcohol, tobacco, and other drug use. This agency is funded through a block grant from the TDMHDD's DADAS. (4) The Strategic Prevention Framework-State Incentive Grant is a federal grant distributed through the TDMHDD's DADAS for community anti-drug coalitions to develop strategies based on the 5 steps of SAMHSA (Substance Abuse and Mental Health Services Administration) Strategic Prevention Framework. The CSA role is to serve as the Coalition's Fiscal Agent and provide technical assistance when needed. (5) TennCare Transportation-SECSA's TennCare Transportation Department schedules transportation to covered medical and behavior health appointments for TennCare enrollees served by SECSA's contracted MCO's (BCB, TCS, PHP, CSH) and BHO-Magellan Health Services (TCS, Prem), verify and process Transporter's invoices to MCO's for direct payment to the transporter and monitor on the MCO's behalf, the transporter's compliance to the terms and conditions of their contract. (6) Policy Studies Inc. Transportation- SECSA Transportation Department arranges for the provision of transportation services to PSI Recipients through vendors selected by SECSA.

Tennessee Department of Human Services

Hours of Operation: 7:30am-4:30pm

Contact: William Goldston, Area Manager

950 Starvue Dr. SW, Suite 1

Cleveland, TN 37311

Phone: (423) 478-0300

Fax: (423) 559-4986

Email/Web-address: www.state.tn.us

Services: Provides family assistance benefits with food stamps, Medicaid, and Families First/TANF.

Tennessee State Health Insurance Assistance Program (SHIP)

Contact: Katherlyn Geter, Regional Coordinator, (423) 424-4275

500 Deadrick Street, 8th Floor

Nashville, TN 37243-0860

Phone: 1-877-801-0044

Local TTY: 1-615-532-3893

Email/Web-address: <http://www.state.tn.us/comaging/>

Services: The State Health Insurance Assistance Program, or SHIP, is a national program that offers one-on-one counseling and assistance to people with Medicare and their families. Through federal grants directed to states, SHIP provides free counseling and assistance via telephone and face-to-face interactive sessions, public education presentations and programs, and media activities.

Life Skills

General

Boy Scouts of America

Cherokee Area Council #556

6031 Lee Highway

Chattanooga, TN 37421-2930

Phone: (423) 892-8323

Fax: (423) 899-4555

<http://www.cherokeearabsa.com>

Services: The mission of the BSA is to serve others by helping instill values in young people and, in other ways, to prepare them to make ethical choices during their lifetime in achieving their full potential. Boy scouting is a year-round program for boys between the ages of 11 and 17. Boys who are 10 years of age may join if they have completed the 5th grade. Below 5th grade, boys may join Cub Scouts. Program offers fun outdoor activities, peer group leadership opportunities, personal career exploration, and hobby and special interests. Objectives include strengthening character, personal fitness and good citizenship. Wellness program-combating obesity and unhealthy habits through education and training.

Bradley/Cleveland Services, Inc. – refer to page 18

Bradley Co. Sports for Youth

234 Urbane Rd NE

Cleveland, TN 37312

Phone: (423) 472-9318

Services: Provides sports opportunities for pre-K ages and up.

F.U.T.U.R.E (Broad Street United Methodist Church) – refer to page 7

Girl Scouts of Moccasin Bend Council, Inc.

Hours of Operation: Monday: 11:00am-7:00pm; Tuesday: 9:00am-6:00pm; Wednesday-Thursday

9:00 am-5:30 pm Friday: 8:30am-12:30pm

Contact: Linda Rath, CEO

P.O. Box 15969

1936 Dayton Blvd.

Chattanooga, TN 37415

Phone: (423) 877-2688

Fax: (423) 877-5587

Email/Web-address: <http://www.mbgsc.org>

Services: Counties served include: Bledsoe, Bradley, Grundy, Hamilton, Marion, McMinn, Meigs, Polk, Rhea, Sequatchie, and Van Buren. Offering an informal educational program to girls ages 5-17. The program is based on ethical and moral values and seeks to help girls reach their full potential under the guidance of caring, adult volunteers. Girls may participate in troops, interest groups or as individuals. Programs include arts, science, math, and career mentoring and life skills, among others.

Helping Paws – refer to page 25

Junior Achievement (K-12 Program)

Hours of Operation: Monday-Friday: 8:00am-5:00pm

Contact: Sandy Moore

850 Raider Drive

Cleveland, TN 37312

PO Box 2202

Cleveland, TN 37320

Phone: (423) 476-6772

Fax: (423) 478-5975

Email/Web-address: www.jaocoe@bellsouth.net

Services: Provide economic educational experiences for students in the classroom. Prepare students to become workforce ready and to understand their role in the economic system. Provides the environment to fuel the entrepreneurial spirit and inspires young people to excel.

Kids on the Block (Cleveland)

Hours of Operation: Monday-Friday: 8:00am-4:00pm

Contact: Shemayah Heron

2573 Georgetown Road, NW

Cleveland, TN 37311

Phone: (423) 478-5437

Fax: (423) 339-0253

Email/Web-address: ckob@charterinternet.com

Services: Provides programs for children and adolescents dealing with AIDS, asthma, blindness, Cerebral Palsy, divorce, cultural and medical differences, drug and alcohol abuse, Autism and aging, fire safety, deafness, learning disabilities, Leukemia, literacy, mental retardation, physical and sexual abuse, healthy snacking, Spina Bifida, teenage pregnancy, safety on wheels, water safety, Arthritis, organ donation and transplant, and also deals with teen pregnancy.

The Santa Project – refer to page 26

University of Tennessee Extension - Bradley County – refer to page 26

University of Tennessee Extension-Polk County

Contact: Donna Calhoun

6042 Highway 411 N

PO Box 189

Phone: (423) 338-4503

Fax: (423) 338-4502

Email/Web-address: dcalhou1@utk.edu / <http://polk.tennessee.edu>

Services: UT Extension agency provides educational programs for divorcing parents with minor children as well as court ordered parenting seminars.

Mentoring Programs

100 Black Men of Bradley Co.

Mentoring program

Contact: Abu Swafford

PO Box 5677

Cleveland, TN 37320

Phone: (423) 650-7375

Email/Web-address: abuswafford@yahoo.com / www.100bmbc.org

Services: Youth mentoring organization which provides scholarships to at-risk youth.

Bradley Initiative for Church and Community (BICC)

Bridging the Gap Mentoring Program

Hours of Operation: 8:00am-4:00pm

Contact: Desmond Wellington, Youth Development Director

2180 Westside Drive NW, Suite E

Cleveland, TN 37323-5404

PO Box 5404

Cleveland, TN 37320-4504

Phone: (423) 559-1112

Fax: (423) 559-1244

Email/Web-address: dwellington@4bicc.net / www.bicc-inc.org

Services: Bridging the Gap Mentoring program is for ages 8-14. Youth are matched up with a caring adult and receive one-on-one mentoring. Meetings are held at the YMCA once a week or at one of the Boys and Girls Clubs locations. BICC is in partnership with the Boys and Girls Clubs and the YMCA.

Bradley Initiative for Church and Community

Contact: Brenda Hughes

Hours of Operation: Monday-Friday 8-5

2810 Westside Drive NW

Cleveland, TN. 37320

P.O. Box 5404

Cleveland, TN. 37320

Email/Web-address: 4bicc@bellsouth.net / www.bicc-inc.org

Services: BICC is a Christian Community development organization that endeavors to unite the efforts (individuals, churches, businesses, education, health care, civic groups, government agencies, etc) to work together for the benefit of our community. Interpreter available (Spanish)

F.U.T.U.R.E (Broad Street United Methodist Church) – refer to page 7

Inspiring Tomorrow's Leaders Today (ITLT)

Contact: Desmond Wellington, Youth Development Director

PO Box 5404

Cleveland, TN. 37320

2810 Westside Drive NW, Suite E

Cleveland, TN 37320

Phone: (423) 559-1112

Fax: (423) 559-1244

Email/Web-address: www.bicc-inc.org/ dwellingotn@bellsouth.net

Services: A youth leadership development program for middle and high schools in Cleveland/Bradley County. This program offers life-skills training, community support, resources, and guidance in becoming the next generation of effective leaders.

LIFEGroups (Lead, Influence, Focus, Engage)

One Life. One Choice Health Lifestyles Education (New Hope Pregnancy Center)

Hours of Operation: Monday, Wednesday: 10:00am-5:00pm; Tuesday: 12:00pm-5:00pm; Thursday:
12:00pm-7:00pm

4526 Mouse Creek Road, NW

Cleveland, TN 37312

PO Box 5183

Cleveland, TN 37320

Phone: (423) 479-6683, (423) 479-5825

Fax: (423) 472-1529

Email/Web-address: www.newhopepcc.org

Services: LIFEgroups are mentoring/support-type groups that are available in schools throughout the community and are under the direction of One Life. One Choice: Healthy Lifestyles Education Program (New Hope Pregnancy Care Center). The purpose of these groups is to aid in the development of students striving for a life of sexual purity. The groups focus on character development by addressing issues such as dating, body image, values, internet safety, and healthy relationships. Please contact New Hope for more information.

Multicultural Services

Bradley Initiative for Church and Community (BICC) Commission on Racial Equality

Hours of Operation: Monday-Friday 8:00am-5:00pm

Contact: Brenda Hughes

2810 Westside Drive NW, Suite E

Cleveland, TN. 37320

P.O. Box 5404

Cleveland, TN 37323-5404

Phone: (423) 559-1112

Fax: (423) 559-1244

Email/Web-address: 4bicc@bellsouth.net / www.bicc-inc.org

Services: The purpose of the Commission on Racial Equality is to promote racial equality through providing diversity and racial equality in aid churches, businesses, community groups, etc in their efforts to recognize institutional and structural racism and to work together to identify ways to dismantle it in our community. Interpreter available upon request (Spanish)

Bradley Baptist Association

Contact: Frances M. Irizarry

2707 N. Ocoee Street

Cleveland, TN 37312

Phone: 423-476-5493

Fax: 423-339-3782

Email/Web-address: irizarryfm@bellsouth.net/www.bradleybaptist.org

Services: Provides interpretation/translation services (English/Spanish) free of charge. Also provide referrals to services available in the community. Churches in our association offer English classes free of charge. We also provide cultural awareness seminars for schools (Hispanic Cultures), among others. Please call for more information. Bradley Baptist Association also offers housing repair services through the Ocoee Outreach Ministry; food and other assistance at Thanksgiving and Christmas through Project Helping Hands and other such ministries. Interpreter on staff (Spanish)

Ocoee Regional Multicultural Services Office

1075 Blythe Avenue, Cleveland, TN 37311

Hours of Operation: By Appointment

Contact: Frances M. Irizarry (423) 310-1152

Contact: Gary T. Ray (423) 614-8505

Email/Web-address: ormsintn@hotmail.com; irizarryfm@bellsouth.net; gray@leeuniversity.edu

Services: ORMS's goal is to provide listings of housing, banking, healthcare, employment, education, religious, and business services, as well as providing information and resources regarding the immigration and naturalization process. ORMS's provides translation and interpretation services, as well as a listing of available English as a Second Language (ESL) classes. Also serves the community by providing immigration statistics, training and development to transition immigrants into the workforce, diversity audits, community activities and cultural programs, creating and fostering economic and educational relationships between our area and international sectors, and networking for U.S. and international business owners in conjunction with our Cleveland-Bradley Chamber of Commerce.

Mosaic Center

Contact: Rafael Lastra, Gary T. Ray

Hours of Operation: Monday & Wednesday 9-5; Friday 9-1

1075 Blythe Avenue

Cleveland, TN. 37320

P.O. Box 2624

Cleveland, TN. 37320

Phone: 423-584-6515

Email/Web-address: www.clevelandmosaiccenter.com/mosaiccenter.orms@gmail.com

Services: Serve immigrants by providing them assistance in their adjustment to life in United States of America. Serves to partner with businesses, educators, churches and religious organizations, law enforcement and the community at large in reaching and serving the community needs for this target population. Legal immigrants and US residents living abroad are eligible. Interpreter on staff (Spanish, German, Korean, Russian, Chinese Mandarin, Portuguese, French and others)

Residential Care for Children

Bachman Memorial Home

414 Brymer Creek Road

McDonald, TN 37353

Phone: (423) 479-4523

Email/Web-address: <http://www.bachmanacademy.org/>

Services: Provides residential treatment facility and school for boys and girls with ADD, ADHD, as well as other learning and behavioral difficulties.

Bethel Bible Village Children's Home

Hours of Operation: Admissions: Monday-Friday: 8:00am-5:00pm

Contact: Myron Wilkins, Executive Director;

David Shinn, Admissions and Community Outreach Manager

3001 Hamill Road

Hixson, TN 37343.

Phone: (423) 842-5757 Ext. 222

Fax: (423) 842-5785

E-mail: dshinn@bethelbiblevillage.org / www.bbv.org

Services: Bethel Bible Village Children's Home is located in Hixson, 3 miles northeast of Chickamauga Dam and 2 miles east of Northgate Shopping Mall. Providing out-of-home care for school-age children ages 5 to 18 whose families are in crisis. Bethel also cares for teen moms ages 15 to 18. Bethel is a non-denominational Christian ministry funded primarily from individual, church, civic club, business and other community donations. Enrollment fees are based on a sliding scale according to the family's ability to pay. However no child is refused due to family's inability to pay.

Bradley/Cleveland Services, Inc. – refer to page 18

New Life Maternity Home

Contact: Norvel Hayes, Founder; Jennifer Willoughby, Director

4865 Freewill Road

Cleveland, TN 37312

Phone: (423) 478-5351

Fax: (423) 478-5351

Email/Web-address: www.nhm.com

Services: Residential care, counseling, spiritual guidance and medical services to young women who find themselves pregnant, unwed and in need of services. Some placement assistance is also available for after the birth of the baby.

Smoky Mountain Children's Home – refer to page 4

Tennessee Baptist Children's Home – refer to page 5

Senior Services

Area Agency on Aging and Disability

Contact: Steve Witt, Director

1000 Riverfront Parkway

PO Box 4757

Chattanooga, TN 37405

Phone: 1(866) 836-6678

Email/Web-address: setaaad.org

Services: Provides services for the elderly and disabled state-wide (all counties). Offers home-delivered meals, homemaker services, information and referral, and assistance with Medicare/insurance needs. Also provides Relative Caregiver Program (grandparents raising children).

Bradley/Cleveland Community Services Agency

Hours of Operation: Monday-Friday: 8:00am-4:30pm

Contact: Harry Johnson, Director

155 6th St.

P.O. Box 3297

Cleveland, TN 37311

Phone: (423) 479-4111

Fax: (423) 479-4113

Services: Bradley/Cleveland Community Services Agency is a non-profit organization serving Cleveland and Bradley County citizens. Senior services include: home-delivered meals, congregate meals, senior activity centers, and Walker Street nutrition.

Bradley Health Care and Rehabilitation Center

Hours of Operation: Monday-Friday: 8:00am-4:00pm

Contact: Becky Crabtree, Business Office Manager

2910 Peerless Road NW

Cleveland, TN 37312

Phone: (423) 472-7116

Fax: (423) 478-5889

Email/Web-address: www.bradleyhealthcare.com

Services: Provides a nursing home and rehabilitation center for both in-patient and out-patient rehabilitation.

Cleveland Care & Rehabilitation Center

2750 Executive Park Drive

Cleveland, TN, 37311

Phone: (423) 476-4444

Fax: (423) 472-4542

CONTACT, INC

See Hotlines for addition numbers

(423) 338-0041

Services: CONTACT offers an anonymous, confidential, non-judgmental 24/7 Helpline. Daily Reassurance calls (these are calls to check in and offer a warm, friendly voice to those who need it) are offered upon request to the elderly and shut-ins of the community. CONTACT also provides help to callers in finding the resources that best meet their needs, by means of referring them to local agencies. There is no charge for any of our services.

Foster Grandparent Program

City of Chattanooga Human Services Department
Hours of Operation: Monday-Friday: 8:00am-4:30pm
501 West 12th St.
Chattanooga, TN 37402
Phone: (423) 757-5509

Email/Web-address: black_sherry@mail.chattanooga.gov

Services: Provides opportunities for seniors to volunteer in their community to assist special and exceptional needs children. Eligibility age of 60 or older. Must meet federal income guidelines, pass annual physical and criminal background check, and not currently employed. Children are served ranging in age from infants to 21 years of age. Foster grandparents assist children for an average of 20 hours per week, one-on-one in their specific needed areas of development. Focus is on early intervention in education, public safety, health, and human need. Hours of operation are Mon-Fri, 8:00-4:30. Serves Bradley, Hamilton, and McMinn Counties.

Garden Plaza

Life Care Centers of Cleveland
3500 Keith Street, NW
Cleveland, TN 37312
Phone: (423) 479-4447
Fax: (423) 961-6502
Email/Web-address: gardenplaza@cleveland.com

In His Name, Inc.

Contact: Carolyn Crawford
P.O. Box 1701
Athens, TN 37371
Phone: (423) 744-8082
Fax: (423) 744-8010
Email/Web-address: inhisnameinc.comcast.net

Services: Collects and refurbishes durable medical equipment. Equipment is loaned at no charge to those who cannot afford to purchase it with the understanding that the equipment is returned when it is no longer needed. Also, provides advice to those who cannot afford medications on how to receive free medications from pharmaceutical companies. This business services the Southeast United States.

Life Care Centers of Cleveland

Contact: Judy Scott, Executive Director; Kelly Hickman, Director of Admissions
3530 Keith Street, NW
Cleveland, TN 37312
Phone: (423) 476-3254
Fax: (423) 476-5974
Email/Web-address: www.lcca.com

Services: Provides long-term physical care, out-patient, and in-patient physical therapy.

Memorial Health Care Lifeline

Hours of Operation: Monday-Thursday: 8:30am-4:00pm

Contact: David Diercks, Program Coordinator; Tessa Long, Assistance Coordinator

2051 Hamill Road

Hixson, TN 37343

PO Box 25608

Chattanooga, TN 37422

Phone: (423) 495-8774

1(800) 242-1306 ext. 4617

Fax: (423) 870-0931

Services: The original medical alarm service is affordable, easy to use, and just a push of the help button away. Available on a pendant or on a wristband, which automatically dials the Lifeline Response Center. Provides a personal, caring connection 24 hours a day, 365 days a year.

Morningside of Cleveland

Contact: Pam Turley RN, Director

2900 Westside Drive, NW

Cleveland, TN 37312

Phone: (423) 614-5424

Fax: (423) 614-6259

Email/Web-address: pturley@5sqc.com

Services: Morningside Assisted Living is more than a place to live. Morningside is a place for living! Morningside is an assisted living residence promoting maximum independence and dignity for each resident while providing the necessary assistance for daily living. Life at Morningside offers all the character and comforts of home, as well as unique programs and resources designed to meet the total needs of both residents and their families. A quality life at Morningside includes: regular health surveys; meaningful daily programming that focuses on spiritual, physical, intellectual, emotional, and social areas of life; dining program with snacks; nursing staff to include medication monitoring and administration; emergency response system; pharmacy services; salon services; individual transportation services; utilities included; cable television. Morningside also offers respite care for individuals who need assisted living on a short-term basis. Contact Pam Turley RN, Executive Director, for more information.

Pine Ridge Treatment Center – refer to page 54**Relative Caregiver Program – refer to page 39****Retired and Senior Volunteer Program (RSVP)**

Contact: Glenda Edgemon

PO Box 25

Decatur, TN 37322

Phone: (423) 334-4270

Fax: (423) 334-4270

Email/Web-address: tnrsvpse@bellsouth.net

Services: Volunteers will serve in non-profit, government, schools, and libraries to share their time, experience, abilities, and skills for the betterment of their communities and themselves. Must be 55 or older. Each person enrolled in RSVP will be covered by insurance while volunteering and be eligible to attend a local recognition event each year. Serves Bradley, McMinn, Meigs, Rhea, and Polk Counties.

Social Security Administration – refer to page 20

Southeast TN Area Agency on Aging and Disability (SEAAAD)

535 Chestnut Street

Chattanooga, TN 37404

Phone: 1(866) 836-6678

SETAAAD serves Hamilton, Bledsoe, Bradley, Grundy, Marion, McMinn, Meigs, Polk, Rhea and Sequatchie Counties.

Some of the services offered through the SETAAAD include

Information and Assistance-Providing screening for SETAAAD services as well as information and referral to other community resources.

Options for Community Living-serving seniors and younger disabled adults age 19 or older who require limited assistance to remain independent.

Statewide Home and Community Based Services Medicaid Waiver-serving seniors and disabled adults age 21 or older who qualify for nursing home care under Medicaid but can still live safely at home. A variety of services are offered to aid enrollees in remaining at home.

Meals on Wheels-serving persons 60 or older who are homebound or can no longer prepare meals.

Homemaker Services-for persons 60 or older who need help with light housekeeping in order to maintain independence.

SHIP-helpline to provide help with Medicare questions, challenges, etc.

National Family Caregiver Support Program-providing respite services for caregivers or seniors as well as caregiver support and training.

Relative Caregiver Program-serving grandparents and other relatives raising children. The program provides a variety of support services for the caregivers, children and teenagers in these families.

For more information call the SETAAAD at 866-836-6678

Public Guardian for the Elderly

The Public Guardianship for the Elderly Program is designed to aid persons 60 years of age and older who are unable to manage their own affairs and who have no family member, friend, bank or corporation willing and able to act on their behalf. Certain Qualifications Must Be Met to Participate. To make a referral to the program, you can call (423) 424-4280 or (423) 424-4273

Toll Free at 1-866-836-6678

Senior Center Services

Senior Centers are a place where older adults can access a variety of services and have an opportunity to participate in individual and group activities and classes. While programs vary by center, most offer outreach programs, health screenings and counseling, and a variety of

educational, fitness and volunteer programs. Some centers may charge a small annual membership fee.

Waiver Programs

The HCBS Medicaid Waiver provides in home services for persons who qualify for nursing home care under Tennessee Medicaid. Certain Qualifications Must Be Met to Participate

Tennessee State Health Insurance Assistance Program (SHIP) – refer to page 63

Contact: Katherlyn Geter, Regional Coordinator, (423) 424-4275

Wellington Gardens

Contact: Angie Allen

1775 Mt. Vernon Drive, NW

Cleveland, TN 37312

Phone: (423) 473-7300

Fax: (423) 472-8307

Email/Web-address: mallen@brookdaleliving.com

Services: Offers Alzheimer assisted living and memory care.

Wellington Place of Cleveland

Contact: Tresa Vaudreuil, Executive Director; Janie Wingo

2745 Executive Park Drive NW

Cleveland, TN 37312

Phone: (423) 479-8899

Fax: (423) 479-7799

Email/Web-address: www.brookdaleliving.com

Services: A premier assisted living community that provides personalized assisted living.

Support Groups

Alcoholics Anonymous – refer to page 58

Alzheimer’s Association – refer to page 47

Birth Defects Center – refer to page 18

Family Violence Program – refer to page 22

Grief Support Group

Office: (706) 858-2123

Hospital Cell Number: (423) 443-7126

Email/Web-address: sharper@hutcheson.org

Services: Provides an ongoing group sponsored by Jim Rush Funeral Homes. Meets 1st and 3rd Tuesdays at the Holiday Inn (2400 Executive Park Dr., Cleveland, TN (423) 472-1504) Dining Room from 7:00pm to 8:30pm. The Rev. Dr. Susan Harper (chaplain/nurse) facilitates. For information, call the funeral home at (423) 472-4555 or Susan at (423) 443-7126 or (423) 650-8172. This group is a roundtable discussion on grief issues in a community sitting over a meal.

There is a grief educational sponsored by Jim Rush Funeral Homes in Cleveland, TN that meets at SkyRidge Medical Center for a six-week session during Spring and Fall. These sessions are educational in nature and feature various speakers. Generally, the meetings are in the educational department of SkyRidge Medical Center and occur on Tuesday evenings around the dates of late September and October or mid-March and April. Call (423) 472-4555 for information. The Rev. Dr. Susan Harper (chaplain/nurse) facilitates these meetings.

Kings Temple – refer to page 59

Narcotics Anonymous Support Groups

Email/Web-address: www.nachattanooga.com

SkyRidge Medical Center-Ocoee Room

Sundays, 7:00 p.m.

St. Luke’s Episcopal Church

Mondays at 8:00 p.m.

Serenity Place

Tuesdays at 8:00 p.m. and Saturdays at 10:00 p.m.

SkyRidge Medical Center-Bradley Room

Wednesdays at 8:00p.m.

SkyRidge Medical Center-West Campus

Cafeteria

Thursdays at 8:00 p.m.

Big Spring United Methodist Church Fellowship Hall (upstairs)

Friday at 8:00 p.m.

Restart – refer to page 59

SkyRidge Medical Center

Groups meet at Main Campus unless otherwise noted

2305 Chambliss Avenue

Cleveland, TN 37311

Phone: (423) 559-6000

Alcoholics Anonymous

<http://www.alcoholics-anonymous.org/>

Meetings are held Wednesday at 7:00pm

Al-Anon

Substance Abuse recovery support group

Wednesday at 7:00 pm

Alzheimer's Association Support Group

Meets 3rd Tuesday, 5:00-6:30pm, Hiwassee Room.

COPE Breast Cancer Survives

Support Group that meets every fourth Tuesday of the month from 5:30 to 8:30pm

Forever Angels

The primary goal of Forever Angels is to work with the parents and families through the loss of their babies from miscarriages or still-births.

Prostate Support Group

NA Literature Study Group

Meets Wednesdays at 7:30-9:30pm, Bradley Room

Chemical Dependency Support Group

Phone: (423) 339-4166

Meets in Family Room at Pine Ridge, Thursdays 6:00-7:00pm, Westside Campus

Tennessee Infant Parent Services (TIPS) – refer to page 21

Youth Villages

Franklin Building, Suite 200

5726 Marlin Road

Chattanooga, TN 37411

Phone: (423) 954-8890

Crisis Line: 1 (866) 791-9225

Fax: (423) 954-8880

Email/Web-address: <http://www.youthvillages.org/aboutUs.aspx>

Services: The Chattanooga professional staff provides home-based counseling and therapeutic foster care to children and families in Bledsoe, Bradley, Coffee, Franklin, Grundy, Hamilton, Marion, McMinn, Meigs, and Monroe, Polk, Rhea and Sequatchie counties. Youth Villages also serves East Tennessee through offices in Knoxville, Johnson City and Morristown. Seventy-five percent of Youth Villages children have multiple problems, which may include developmental or learning disabilities. Provides mobile crisis counselors to respond to your location or local emergency room for assessment and referral.

Transportation

A & K Cab Company

Hours of Operation: 24 hours/day
1011 South Lee Hwy
Cleveland, TN 37311
Phone: (423) 559-1945

SETHRA/CUTAS Transportation

1250 Old Chattanooga Pike
Cleveland, TN 37311

SETHRA: (423) 478-3053

CUTAS: (423) 478-1396

SETHRA Fax: (423) 478-3976

CUTAS Fax: (423) 339-2431

Email/Web-address: www.sethratransit.org

Services: SETHRA provides van service to citizens to regular appointments. Must call to schedule pick-up. Call for more information and fee schedule. TennCare will pay for transportation to medical appointment. Client must call TennCare five days in advance to schedule.

CUTAS provides transportation to the public through set bus stops and routes for a small fee. Bus maps and route schedules are available through the transit office. Buses operate between the hours of 6:00am and 7:00 pm.

Quick Cab Transportation

Hours of Operation: 24 hours/day, 7 days/week

415 South Lee Highway

Cleveland, TN 37323

Phone: (423) 559-8176

Fax: (423) 595-9699

Services: Provides transportation to any location. Available 24 hours a day, 7 days a week. Fee based on meter system.

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